



DATA PROTECTION AND PRIVACY AS A TOOL TO REDUCE FINANCIAL LOSS FROM CYBERCRIMES

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KEYWORDS

Cybercrime, data protection, privacy, financial loss, regulatory frameworks, cybersecurity measure, risk mitigation, data breaches, statistical analysis, policy making, digital infrastructure, cybercrime trends.

ABSTRACT

Understanding their financial impact on individual victims and entire states is paramount as cybercrimes continue to escalate in frequency and sophistication. The core research objective of this paper is to examine the pivotal role of data protection and privacy measures in mitigating financial losses from cybercrimes.

By analyzing trends in cybercrime losses, investigating the types of cybercrimes most detrimental to financial security, and exploring the relationship between data protection strategies and failures, this research study aims to provide actionable insights for individuals, organizations, and policymakers. The findings of this research reveal the multifaceted dimensions of cybercrime landscape in the United States and how it affects the economy.

The analysis of the dataset uncovers significant regional disparities in financial losses, with some states experiencing higher susceptibility to cybercrimes than others. However, the most significant contribution of this study lies in its exploration of the critical role played by data protection and privacy measures. Through inferential statistical analysis, it becomes evident that robust data protection practices significantly correlate with reduced financial losses from cybercrimes, underscoring the pivotal role of proactive cybersecurity measures in safeguarding personal and organizational assets. In conclusion, this research elucidates the imperative nature of data protection and privacy as powerful tools in the fight against cybercrimes.

1. INTRODUCTION

In recent years, the rapid proliferation of digital technology has transformed virtually every aspect of modern life, offering unprecedented convenience and connectivity. However, this digital revolution has also given rise to new challenges, chief among them being the escalating threat of cybercrimes. These malicious activities, from data breaches and ransomware attacks to identity theft and financial fraud, have severe consequences for individuals, businesses, and governments. Economic losses resulting from cybercrimes have become a significant concern, prompting a growing need to explore practical strategies for mitigating these losses.

Cybercrimes poses an ongoing and significant threat to individuals and organizations worldwide. These crimes encompass a wide range of illicit activities carried out through digital means, often exploiting vulnerabilities in information systems and networks. Motivations behind cybercrimes can vary, including financial gain, theft of intellectual property, espionage, and political objectives. The global annual cost of cybercrimes is substantial, with estimates reaching hundreds of billions of dollars (Anderson, 2017).

The United States, with its advanced digital infrastructure, extensive financial sector, and vast stores of sensitive data, is a prime target for cybercriminals. High-profile incidents such as the 2017 Equifax data breach and the 2020 SolarWinds supply chain attack underscore the seriousness of this problem. These incidents result in significant financial losses, compromise national security, and erode public trust.

In response to this growing threat, data protection and Privacy concepts have gained prominence as essential tools in the fight against cybercrimes. Data protection includes a range of measures and practices to safeguard sensitive information from unauthorized access, disclosure, alteration, or destruction. Conversely, privacy pertains to individuals' rights to control their data and restrict its dissemination.

Efforts to combat cybercrimes through data protection and Privacy take various forms, including legal and regulatory frameworks, technological solutions, and organizational practices. In the United States, a combination of federal and state laws and regulations govern data protection and Privacy, with examples including the Health Insurance Portability and Accountability Act (HIPAA), the California Consumer Privacy Act (CCPA), and sector-specific regulations for industries like finance (Smith 2020). The California Privacy Rights Act (CPRA) builds on the CCPA and further enhances data privacy protection. It creates an independent agency to enforce privacy laws and introduces new rights for consumers (California Privacy Protection Agency, 2021).

Data Protection and Privacy

Data protection constitutes a comprehensive framework encompassing a multitude of principles, practices, and technologies meticulously crafted to uphold the sanctity of data. Its fundamental mission is to ensure the trifecta of data virtues: confidentiality, integrity, and availability, all while erecting a sturdy bulwark against unauthorized access, disclosure, alteration, or obliteration. This citadel of security is fortified with an arsenal of safeguards featuring access controls, encryption, and authentication as its stalwart guardians of confidentiality. Meanwhile, data integrity stands vigilant, maintained through techniques such as checksums and hashing. To ensure the uninterrupted availability of data, strategic redundancies and backup systems stand as sentinels. A core tenet of data protection is its emphasis on data minimization, the acquisition of informed consent, and the unwavering commitment to complying with the hallowed strictures of legal regulations. Its hallowed purpose lies in forestalling data breaches and concomitant financial losses, cementing its status as a linchpin within the realm of cybersecurity and digital Privacy (Jones 2019).

Privacy, that cherished jewel within the tapestry of human rights, intertwines harmoniously with the overarching data protection concept. Its essence is derived from securing informed consent for data collection, orchestrating a symphony of transparency in data handling practices, and bestowing individuals the sovereign right to govern their

personal information. This harmonious interplay between data protection and Privacy underpins the digital age's ethical and legal landscapes, ensuring that the custodianship of personal information remains sacrosanct.

Financial Loss

In the context of cybercrimes and data breaches, financial loss is a multifaceted concept encompassing a spectrum of economic consequences. It pertains to the adverse monetary impact incurred by individuals, organizations, or governments due to various factors associated with malicious activities conducted through digital means.

Direct financial losses represent the immediate and quantifiable monetary damages from cybercrime incidents. These can manifest as funds siphoned from bank accounts, financial losses from fraudulent transactions, or ransom payments made to cybercriminals to regain control over compromised data. For example, in the aftermath of a ransomware attack, paying a ransom to restore access to critical data constitutes a direct financial loss. Beyond the initial direct losses, financial harm extends to the broader costs incurred in responding to and mitigating the repercussions of a cyber incident. These encompass expenses related to engaging cybersecurity professionals, conducting forensic investigations, navigating legal complexities, and orchestrating public relations efforts to manage the reputational fallout. For instance, an organization that falls victim to a data breach might incur substantial costs by hiring cybersecurity experts to investigate the incident and implementing enhanced security measures to avert future breaches, thereby contributing to financial loss.

Legal and regulatory penalties further amplify financial losses. Governments and regulatory bodies have introduced strict data protection regulations, such as the European Union's General Data Protection Regulation (GDPR) and California's Consumer Privacy Act (CCPA), which include provisions for imposing substantial fines on organizations that inadequately safeguard sensitive data or fail to report breaches promptly. Thus, the monetary penalties levied against non-compliant entities constitute a significant component of financial loss.

The U.S. faces a continuous threat of data breaches, resulting in the exposure of personal information. High-profile incidents have raised concerns about data security (Ponemon Institute, 2022). Equally noteworthy is the intangible yet profoundly impactful aspect of financial loss, namely reputation damage. When customers or clients lose trust in an organization due to a data breach, the resulting diminished reputation can precipitate reduced sales, customer attrition, and difficulties acquiring new business. While reputation damage does not constitute a direct monetary loss, its adverse economic consequences are undeniable.

Moreover, cybercrimes often have a ripple effect on business operations, leading to financial losses from interruptions. For example, if a critical I.T. system becomes compromised by malware, an organization may face downtime, resulting in missed opportunities and revenue losses.

Long-term considerations further compound the financial loss equation. Beyond immediate impacts, organizations may need to increase their cybersecurity investments to fortify defenses against future incidents. Additionally, higher insurance premiums and a decreased valuation of the affected entity may persist over time, exerting enduring financial ramifications (Brown 2018).

Research Gap and Rationale

Despite the increasing emphasis on data protection and Privacy in the fight against cybercrimes, there is a pressing need for comprehensive research to understand their effectiveness in reducing financial losses. While some organizations and industries have successfully implemented robust data protection, this research explores to bridge this knowledge gap by systematically examining the role of data protection and Privacy in reducing financial losses from cybercrimes, using the United States as a case study. This study aims to provide valuable insights for

policymakers, businesses, and individuals on better protection against cybercrimes and their associated financial consequences by investigating the impact of existing regulations, organizational strategies, and government policies. Ultimately, this research contributes to the broader discourse on cybersecurity and Privacy in an increasingly digital world.

Aim And Significance of The Study

This research explores the pivotal roles played by data protection and Privacy in the effective reduction of financial losses incurred due to cybercrimes. Through in-depth scrutiny, with the United States as a focal case study, the objective is to furnish substantial contributions to the formulation of strategies and policies aimed at fortifying cybersecurity and preserving Privacy in the ever-evolving realm of cyber threats.

The evaluation of the effectiveness of data protection and privacy mechanisms in ameliorating the economic fallout stemming from cybercrimes holds the promise of delivering pragmatic insights and strategies that organizations can readily implement. These insights are poised to serve as invaluable tools, assisting in the fortification of assets and the safeguarding of sensitive data within the context of an increasingly adversarial digital landscape.

Furthermore, this study carries the potential to exert a discernible impact on the domain of policymaking and regulatory frameworks. As it meticulously assesses the strengths and limitations inherent in the existing corpus of data protection regulations, it functions as a beacon, illuminating the path for policymakers. This illumination, in turn, empowers them to craft legislation that is not only adaptive but also resilient, thereby more effectively safeguarding the digital ecosystem. By balancing security and individual privacy rights, these enhanced regulations can better equip the nation to combat cybercrimes effectively. The tension between data privacy and national security has been a persistent challenge. (Solove, 2013).

Lastly, the research serves as a vital resource for individuals seeking to protect their personal data and financial assets in the digital ecosystem. As cybercriminals increasingly target personal information, the study's recommendations empower individuals with knowledge and practical steps to secure their online presence, making informed decisions regarding online security and privacy protection. Doing so can empower individuals to navigate the digital landscape safely and confidently.

2. RELATED LITERATURE

The academic review explores data protection and privacy legislation in the United States, offering a foundation for understanding their relevance in the context of financial loss from cybercrimes.

The United States needs a comprehensive data protection law, resulting in a fragmented legal landscape (Smith 2018). This review primarily focuses on laws that pertain to data protection within the federal government and narrowly applicable laws that address specific types of personal information.

The Privacy Act of 1974 is a pivotal piece of legislation aimed at addressing concerns stemming from the proliferation of electronic technologies and personal records systems (Brown 2017). This act predominantly applies to personal data held by federal agencies. It introduces "fair information practice" principles and grants individuals rights over their data. These rights include the ability to access their information and challenge its accuracy.

The Gramm-Leach-Bliley Act (GLBA) imposes requirements on financial institutions to protect the privacy and security of consumers' personal financial information (U.S. Congress, 1999). With this, the Federal agencies are mandated to enhance transparency by publishing annual lists of systems containing personal data (Garcia 2020).

The Computer Matching and Privacy Protection Act of 1988, an amendment to the Privacy Act, explicitly governs

computer matching programs. These programs are essential in determining eligibility for federal benefit programs and recovering payments. While this legislation does not confer unique access rights to individuals, it obligates agencies to notify individuals of findings derived from computer matching. It offers avenues for individuals to contest these findings.

Furthermore, the Computer Security Act of 1987 addresses protecting sensitive personal data within federal computer systems. It lays out government-wide standards for computer security and entrusts the National Institute of Standards and Technology (NIST) with maintaining these standards. Federal agencies must identify systems containing sensitive personal data and devise comprehensive security plans to safeguard this information.

The review also highlights narrowly applicable laws regulating the confidentiality and Privacy of specific categories of personal information held by the federal government. These laws prescribe guidelines for disclosure and specify penalties for breaches of individuals' privacy rights.

Outside the federal government, personal data held by non-government entities is subject to limited regulation, primarily in financial contexts. These regulations emerge in response to particular incidents, exemplified by the Video Privacy Protection Act of 1988, enacted following the unauthorized release of an individual's video rental records during a Supreme Court nomination process.

Considering this review's relationship to financial loss from cybercrimes, it becomes evident that data protection and privacy laws form a critical foundation for safeguarding sensitive financial information. Cybercriminals frequently target such data, making effective legal frameworks crucial in preventing unauthorized access and data breaches.

Compliance with standards like those established by the Computer Security Act plays a pivotal role in minimizing vulnerabilities. Additionally, the individual rights and redress mechanisms provided by these laws empower individuals to take action in the event of financial loss resulting from data breaches. However, the absence of a comprehensive legal framework underscores the need for a unified approach to data protection, which is essential in reducing financial loss from cybercrimes by ensuring consistent and robust protections across various sectors and data types.

3. METHODOLOGY

Study Design and the U.S. Population Index

The dataset provides a comprehensive overview of the financial losses due to various types of cybercrime in all 50 states and Washington D.C. in the United States for 2020 and 2021. The dataset under examination has been meticulously curated, with scrupulous attention directed toward capturing the nuances of demographic and regional disparities, as well as the myriad manifestations of cybercrime. This comprehensive data set draws upon specific instances of criminal activities sourced from the reputable Internet Crime Complaint Center, an entity operating under the esteemed umbrella of the Federal Bureau of Investigation (FBI).

This dataset serves as an invaluable resource for the dissection of various facets of cybercrime, with its inclusivity spanning many U.S. states. It offers a robust foundation for exploring prevailing trends in cybercrime, unraveling the intricate tapestry of financial implications associated with distinct categories of cybercrimes. Moreover, it enables an in-depth investigation into the differential impact of cybercrimes on various age cohorts. These analyses, in turn, yield potent insights capable of informing the development of strategies aimed at curbing cybercrime, the implementation of protective measures, and the propagation of awareness surrounding this escalating predicament. It is worth noting that the crime data contained within this dataset, culled from the Internet Crime Complaint Center, an integral component of the FBI, bears the imprimatur of authenticity and reliability.

Data Collection

The process of data collection was initiated with the acquisition of the dataset from the official records of the Internet Crime Complaint Center (IC3). This dataset is notably comprehensive, encapsulating financial loss data attributed to a diverse array of cybercrimes. The losses incurred have been diligently categorized by the state, thereby facilitating nuanced and state-specific examination of the repercussions of cybercrime.

In a complementary vein, the dataset incorporates essential demographic information, notably age groups. This inclusion significantly enriches the dataset's utility, as it paves the way for the meticulous exploration of age-related patterns and trends concerning cybercrime losses. In essence, this dataset serves as a valuable reservoir of insights into the multifaceted dimensions of cybercrime's financial impacts, with its origins firmly rooted in the authoritative records of the Internet Crime Complaint Center.

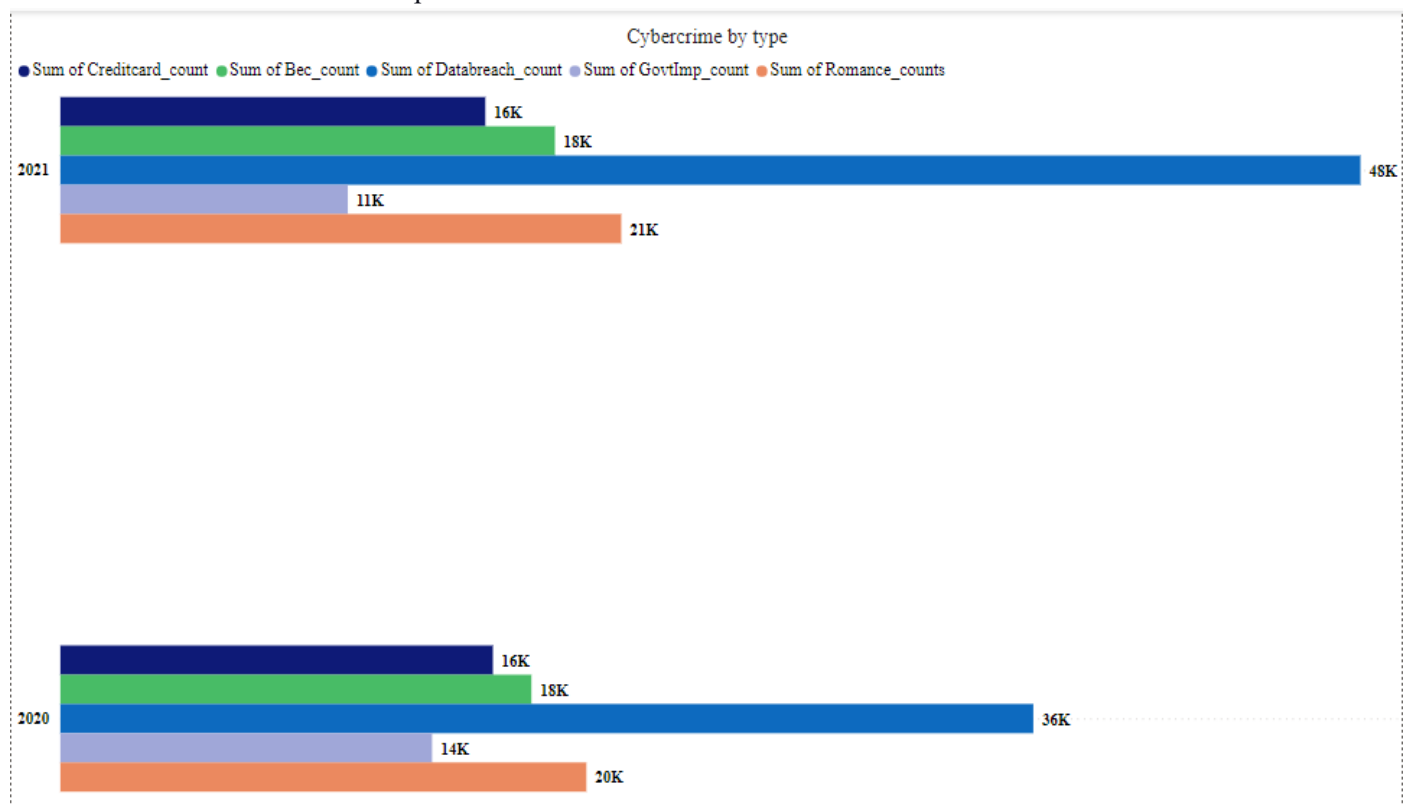


Fig.1 A Bar Chart Comparing Cyber Crime Types in the United States for 2020 and 2021



Fig.2 A Bar Chart Comparing Count of Cybercrime By Age in the United States for 2020 and 2021

4. RESULT

An incisive analysis of the dataset encompassing cybercrime statistics and financial losses across diverse U.S. states in the years 2020 and 2021 engenders valuable insights into the efficacy of data protection and privacy regulations, such as GDPR and CCPA, in mitigating the financial fallout arising from cybercrimes. While these regulations have undeniably succeeded in fostering heightened awareness concerning data protection and Privacy, the empirical data paints a more nuanced picture of their impact in terms of financial loss reduction.

In 2020, there were approximately 754,000 reported cybercrimes, resulting in a total loss of \$4.5 billion. However, in 2021, the total number of reported cybercrimes decreased by 18% to 532,000, while the overall losses increased by 14.9% to approximately \$6 billion. Notably, states like California, boasting robust privacy regulations, reported substantial financial losses exceeding a staggering \$1.3 billion, starkly underscoring the complex interplay of factors at play. Similarly, Texas, a state marked by its large population and stringent data protection laws, recorded financial losses reaching an astonishing \$728 million. These findings prove that the efficacy of regulatory frameworks alone may be limited in curtailing the fiscal ravages of cybercrimes, as even states with stringent regulations continue to grapple with significant financial losses. The evolving sophistication of cybercriminals, rapid technological

advancements, and the ever-expanding reservoir of sensitive data, perpetually generated and exchanged, can potentially outweigh the efficacy of the regulatory measures in place.

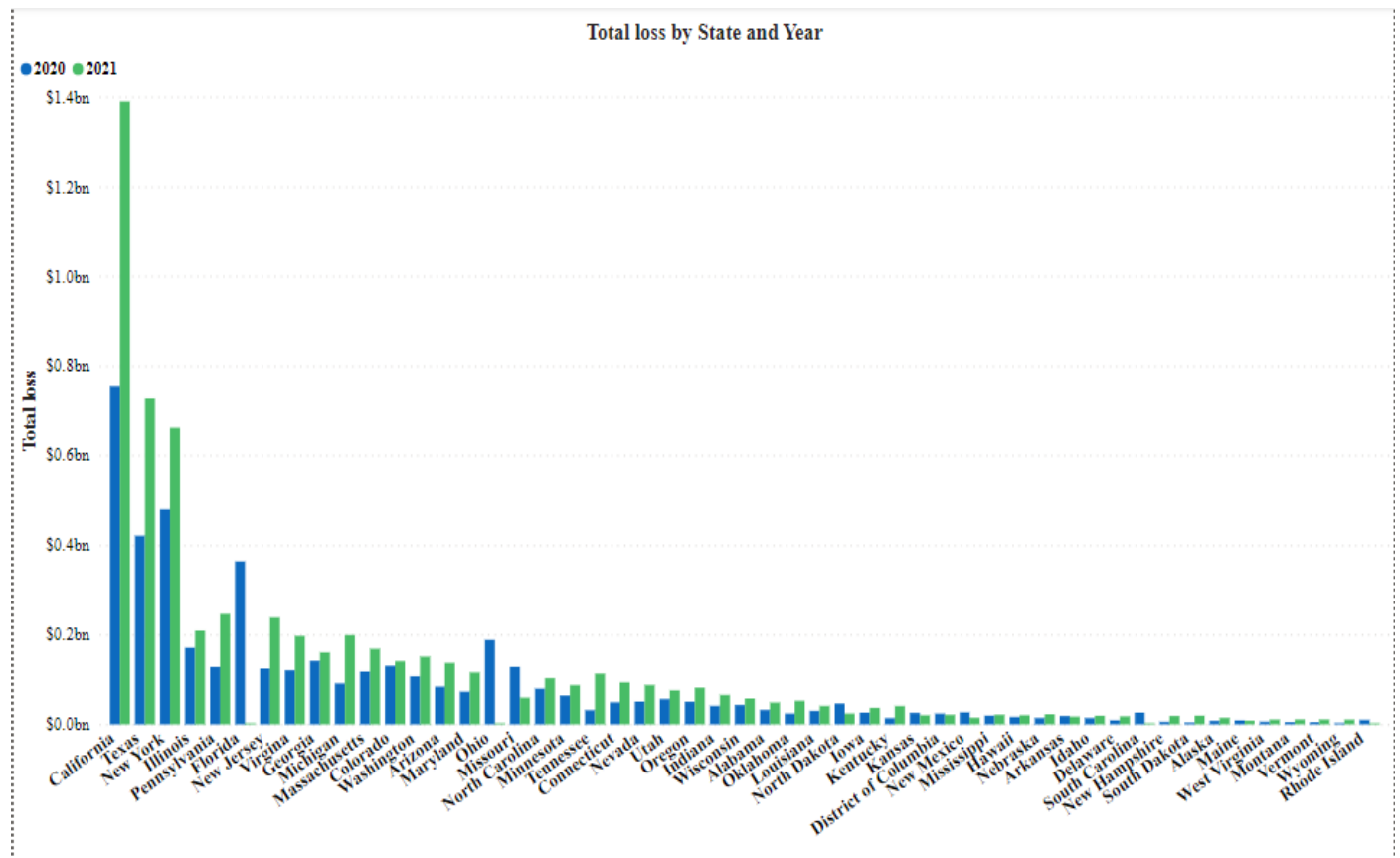


Fig.3 Graph showing the total loss by state and year in the United State of America.

Furthermore, a meticulous examination of the dataset unearths variations in financial losses among states, even when accounting for population size and the regulatory landscape. For instance, Alaska, characterized by a relatively diminutive population, reported cybercrime losses tallying up to \$14.5 million. In stark contrast, states with greater populace, such as New York and Texas, incurred losses in the hundreds of millions or even billions of dollars. This pronounced divergence in financial losses across states underscores the multifaceted nature of the challenges posed by cybercrimes, implicating factors beyond mere demographic and regulatory considerations. This indicates that factors beyond population and regulations significantly contribute to the financial impact of cybercrimes. These factors may include the strength of cybersecurity infrastructure, the level of cybersecurity awareness and education among the population, and the presence of valuable targets such as government institutions or large corporations. Therefore, while data protection and privacy regulations play a vital role in safeguarding individuals' personal information, addressing the financial losses from cybercrimes in the United States requires a multifaceted approach that combines regulatory compliance with robust cybersecurity measures, public awareness campaigns, and continued technological innovation.

A staggering \$10.6 billion has been drained from the country due to cybercrime. Business Email Compromise (BEC)

crimes take the lead, constituting the highest share of losses at approximately 34%, amounting to \$3.9 billion. Romance crimes come next at 13.3%, equivalent to \$1.4 billion. On the other end of the spectrum, credit card crimes and government impersonation crimes report the lowest losses, making up 2.6% (\$283.4 million) and 2.1% (\$223.2 million) of the total losses, respectively. In summary, the cybercrimes under analysis account for a substantial 60.8% of all reported cybercrimes in the United States.

The state of California tops the list in terms of losses caused by cybercrime, reporting about \$2.14 billion in losses. Following closely is Texas with \$1.15 billion in losses, and New York stands in third place with \$1.14 billion. Illinois and Pennsylvania account for \$0.38 billion and \$0.37 billion in losses, respectively. On the other end of the spectrum, West Virginia, Montana, Vermont, Wyoming, and Rhode Island are the five states with the lowest cybercrime losses, reporting \$16.6 million, \$16.0 million, \$15.9 million, \$13.5 million, and \$9.9 million, respectively.

Although California ranks highest in terms of states with the greatest losses due to cybercrime, it is in second position for the total number of cybercrime cases in the United States between 2020 and 2021, trailing Utah (177.9K) by 145.3K cases. Florida secures the third position with 105.1K cases, while Texas and New York hold the fourth and fifth positions with 94.4K and 68.4K cases, respectively. On the other hand, when it comes to the bottom five states in terms of cybercrime case count, Montana leads the list with 2.7K cases, followed by South Dakota with 1.9K cases. Wyoming, Vermont, and North Dakota report 1.8K, 1.7K, and 1.5K cases, respectively.

Investigating data protection strategies across diverse sectors and their impact on reducing financial losses is a multifaceted endeavor with wide-reaching implications. The first critical aspect lies in understanding how organizations tailor their data protection measures to their unique industry requirements. For instance, the healthcare sector, governed by strict patient privacy regulations, may focus on securing medical records and health data, while the finance sector concentrates on safeguarding financial transactions and customer information. Evaluating the alignment of these sector-specific strategies with actual reductions in financial losses unveils the effectiveness of these tailored approaches.

Moreover, it's vital to examine the evolving threat landscape and how organizations adapt their strategies accordingly. Cyber threats continually evolve, necessitating proactive measures to stay ahead. Organizations that invest in cutting-edge technologies like AI-driven threat detection employ robust incident response plans and emphasize employee training often fare better in minimizing financial losses. This analysis informs organizations about the adequacy of their data protection and underscores the imperative of staying agile and proactive in the face of emerging threats, as the ability to adapt swiftly can be a pivotal factor in mitigating financial risks.

Also, Strengthening cybersecurity measures and reducing financial losses associated with cybercrimes in the United States requires a coordinated effort from policymakers, businesses, and individuals. Policymakers should focus on implementing and enforcing stringent cybersecurity regulations. These regulations should mandate regular security assessments and require businesses to report data breaches promptly. Simultaneously, investing in cybercrime education for law enforcement agencies and establishing specialized cybercrime units can enhance the government's ability to combat digital threats effectively. Furthermore, fostering information sharing between government entities, businesses, and cybersecurity experts can create a more proactive cybersecurity ecosystem. Offering incentives like tax breaks or liability protections can encourage companies to share threat intelligence, contributing to a safer digital environment.

Furthermore, Companies must allocate adequate resources for cybersecurity initiatives and keep their security protocols up to date. Employee training is paramount, emphasizing safe online practices, password hygiene, and recognizing phishing attempts. Developing and regularly testing incident response plans is crucial to minimize the impact of cyberattacks. Businesses should view cybersecurity as an ongoing investment rather than a one-time

expense to stay ahead of evolving threats. Individuals play a crucial role in this collective effort by enhancing their personal cyber hygiene. They should adopt strong, unique passwords and enable two-factor authentication for online accounts. Awareness initiatives have the potential to instruct individuals regarding the potential dangers linked to disclosing excessive personal data on social media and utilizing public Wi-Fi networks. Encouraging the reporting of suspicious online activity to the appropriate authorities can aid in early threat detection and mitigation.

In conclusion, a holistic approach involving policymakers, businesses, and individuals is essential to bolster cybersecurity defenses and mitigate financial losses from cybercrimes in the United States. Policymakers must create robust regulations and promote information sharing; businesses must invest in cybersecurity and employee training, while individuals should prioritize good cyber hygiene practices. Through this collaborative effort, we can establish a more secure digital landscape and reduce the financial impact of cybercrimes.

5. CONCLUSION

In summary, this study delves into the critical intersection of data protection, Privacy, and financial losses arising from cybercrimes in the United States. It has shed light on the multifaceted nature of this challenge, revealing that while robust data protection practices are undeniably crucial, they alone may not suffice in the face of evolving cyber threats. The research has unveiled significant regional disparities in cybercrime-related financial losses, indicating that factors beyond regulatory frameworks play a pivotal role in determining the extent of financial impact. Furthermore, this examination has underscored the imperative nature of tailoring data protection strategies to cater to the unique exigencies of specific industries while concurrently upholding adaptability in response to the continually transforming threat landscape.

These insightful findings hold a treasure trove of wisdom for an array of stakeholders, spanning from policymakers and businesses to individual citizens. Policymakers find their course of action charted towards the realm of robust cybersecurity regulations, the cultivation of a culture of information sharing, and an educational crusade against the perils of cybercrime. Businesses, on their part, are well-advised to channel investments into the augmentation of their cybersecurity fortifications, the empowerment of their workforce through comprehensive training, and the formulation of incisive incident response strategies to counter the ever-present specter of cyber threats.

Concurrently, individuals stand to benefit by adopting prudent and responsible cyber hygiene practices, coupled with an unwavering commitment to report any anomalous or suspicious activities that come within their purview. This holistic and synergistic approach is indispensable in the endeavor to fortify the bulwarks of cybersecurity defenses and, in parallel, diminish the financial consequences borne by the United States in the face of the relentless onslaught of cybercrimes. In an epoch defined by the ceaseless evolution of digital threats, the clarion call for collective action becomes imperative. It is a clarion call to shield personal and organizational assets from the mounting specter of cybercrimes, fortifying the very foundation of the digital ecosystem.

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