

GSJ: Volume 9, Issue 7, July 2021, Online: ISSN 2320-9186 www.globalscientificjournal.com



### LAGUNA COLLEGE OF BUSINESS AND ARTS SCHOOL OF GRADUATE STUDIES

THE INFLUENCE OF CAREER CHOICE TO GOVERNMENT EMPLOYEES' WORK PREFERENCE IN LAGUNA: BASIS FOR TRAINING PROGRAM

A Master's Thesis presented to the Faculty of the School of Graduate Studies Laguna College of Business and Arts





In partial fulfillment of the requirements for the Degree MASTER IN MANAGEMENT Major in Public Administration

By

#### AUBREY MHAE I. DE CASTRO

June 2021



#### **APPROVAL SHEET**

This thesis hereto entitled:

#### THE INFLUENCE OF CAREER CHOICE TO GOVERNMENT EMPLOYEES' WORK PREFERENCE IN LAGUNA: BASIS FOR TRAINING PROGRAM

prepared and submitted by DE CASTRO, AUBREY MHAE I., in partial fulfillment of the requirements for the degree of Master in Management major in Public Administration and Supervision has been examined and recommended for acceptance and approval for PUBLICATION.

### DR. MARILYN L. BAYSA, MPSA Adviser

Approved by the Committee on Oral Examination with a grade of \_\_\_\_\_

FERNANDO T. PENDON, III, PhD, CSASS Chairman

MA. LORENA M. TAGALA, LPT. EdD. Member ANTONIO R. YANGO, PhD. Member

Accepted in partial fulfillment of the requirements for the degree of Master in Management major in Public Administration

MA. LORENA M. TAGALA, LPT, EdD Dean, School of Graduate Studies

GSJ© 2021

www.globalscientificjournal.com

ii



### SCHOOL OF GRADUATE STUDIES

2208

#### LCBA Research Ethics and Integrity Board Clearance

The LCBA Research Ethics and Integrity Board (LCBA-REIB) has recently reviewed your responses to the condition placed upon the ethical approval for the project outlined below. Your Research Project is now deemed to meet the requirements stipulated in the LCBA Research Manual and full ethical approval has been granted.

| Project Title | THE INFLUENCE OF CAREER CHOICE TO<br>GOVERNMENT EMPLOYEES' WORK PREFERENCE<br>IN LAGUNA: BASIS FOR TRAINING PROGRAM |
|---------------|---|
| Approval Date |   |
| Expiry Date   |   |
| LCBA-REIB     | APPROVED  |
| Decision      |   |

The standard conditions of this approval are:

(a) conduct the research project strictly in accordance with the proposal submitted and granted ethics approval, including any amendments made to the proposal required by the LCBA-REIB

(b) advise (email: info@lcba.edu.ph) immediately of any complaints or other issues in relation to the project which may warrant review of the ethical approval of the research project

(c) make submission for approval of amendments to the approved project before implementing such changes

(d) Provide a 'final report' when the research project is complete

(e) Advise in writing if the research project has been discontinued.

Please note that failure to comply with the conditions of approval may result in withdrawal of approval for the research project.

#### GIRLIE S. SONORON, LPT, MAEd

Chair, LCBA Research Ethics and Integrity Board

#### MA. LORENA M. TAGALA, LPT, EdD Dean, School of Graduate Studies



#### 2209

### LAGUNA COLLEGE OF BUSINESS AND ARTS SCHOOL OF GRADUATE STUDIES

iv

#### CERTIFICATE OF QUANTITATIVE DATA TREATMENT

This certifies that the Master's thesis entitled, **THE INFLUENCE OF CAREER CHOICE TO GOVERNMENT EMPLOYEES' WORK PREFERENCE IN LAGUNA** conducted by Aubrey Mhae I. De Castro, whose research design was quantitative, had been subjected to Quantitative Data Treatment utilizing Statistical Package for Social Sciences (SPSS) at Laguna College of Business and Arts by the undersigned.



MELCHOR A. VILLAPANDO, LPT, MAED, CSASS Quantitative Data Analyst



#### CERTIFICATE OF QUALITATIVE DATA TREATMENT

This certifies that the Master's thesis entitled, **THE INFLUENCE OF CAREER CHOICE TO GOVERNMENT EMPLOYEES' WORK PREFERENCE IN LAGUNA** conducted by Aubrey Mhae I. De Castro, whose research design was qualitative, had been subjected to Qualitative Data Treatment at Laguna College of Business and Arts by the undersigned.



ROSE ANN B. BALDO, LPT, MAEd Qualitative Data Analyst V



This research becomes a reality with the kind support and help of many individuals. The researcher would like to extend her sincere thanks to all of them.

Foremost, she offers this endeavour to **GOD** Almighty for the wisdom He bestowed upon her, the strength, the peace of mind, and the good health in order to finish this research.

She would like to express her gratitude towards her **family** for the encouragement which helped her in completion of this paper. To her mother, **Bernadette** who financially and emotionally assisted her in every decision she makes. To her husband, **Ehckim** who is always by her side to comfort her when she is exhausted. To her step-father, **Magiting** who shares half of her physical exhaustion throughout her studies and for the sake of the completion of this research. To her brainy grandmother, **Lourdes** who guided her with knowledge and experience.

She is highly indebted to Laguna College of Business and Arts Faculty of Graduate Studies for their guidance and supervision as well as for providing adequate facilities and highly skilled professors that provided necessary information regarding this research.

She would like to express her gratitude to her adviser, **Dr. Marilyn L. Baysa**, **MPSA** for being ever so patient and for imparting her knowledge and expertise in this study.

Her statistician, **Mr. Melchor A. Villapando** who is very accommodating and polite, for being hands on in sharing his skills, knowledge and technical know-how.

vi



Her dearest validators Dr. Ramir R. Larino, Mr. Melchor A. Villapando and Ms.

**Carmela Cagas - Buendia** for giving time to share their expertise in validating this research.

#### Santa Cruz Water District - PrimeWater Santa Cruz, Local Government Unit

- Pila, Laguna and Municipal Trial Court - Victoria and Pila Branch employees for

sharing their experiences and for giving their full support for the success of this study.

The distinguished members of the panel headed by **Dr. Fernando T. Pendon, III** together with **Dr. Ma. Lorena M. Tagala** and **Dr. Antonio R. Yango** for the approval of her work.

Lastly, to their dean, **Dr. Ma. Lorena M. Tagala** for the guidance and the sharing of knowledge that made this research possible.

AMIDC

vii



#### SCHOOL OF GRADUATE STUDIES

#### ABSTRACT

| Title    | : THE INFLUENCE OF CAREER CHOICE TO GOVERNMENT<br>EMPLOYEES' WORK PREFERENCE IN LAGUNA: A BASIS FOR<br>TRAINING PROGRAM |  |
|----------|---|--|
| Author   | : AUBREY MHAE I. DE CASTRO  |  |
| Degree   | Master in Management Major in Public Administration   |  |
| Year     | : 2020 - 2021   |  |
| School   | : Laguna College of Business and Arts   |  |
| Adviser  | : Dr. Marilyn L. Baysa, MPSA  |  |
| Keywords | : Career Choice, Government, Work Preference, Training Program,   |  |
|          | Employees   |  |

This study was conducted to determine the extent of influence of career choice among government employees' work preference in Laguna. This study utilized mixed methods particularly sequential explanatory approach. Through Purposive Sampling and Purposeful Sampling, the respondents were composed of 102 total population of selected government agencies. Validated researcher-made survey instrument and semi-structured interview questions were used for gathering of data.

Using five-point Likert Scale and the simple mean, t-test for independent samples, Pearson-r correlation coefficient, and multiple linear regression, findings revealed that the extent of the career choice influence in male and female government employees' work preference in the company in terms of work environment, core competencies and organizational productivity are influenced to a great extent while in terms of personality type it was influenced to a high extent. There were no significant differences in the assessment of the two groups of respondents.

Using interpretative phenomenological analysis, the themes that emerged from the interviews with the government employees were High Productivity through Compatibility of Career Choice and Work Preference, flexibility at work, Adaptability at Work and focus on the professional growth.

The proposed training program was the output of the study.

2214

LAGUNA COLLEGE OF BUSINESS AND ARTS

#### **SCHOOL OF GRADUATE STUDIES**

#### **TABLE OF CONTENTS**

|   | PAGE      |
|---|-----------|
| TITLE PAGE  | i         |
| APPROVAL SHEET  | ii        |
| LCBA RESEARCH ETHICS AND INTEGRITY BOARD                |           |
| CLEARANCE<br>CERTIFICATE OF QUANTITATIVE DATA TREATMENT | iii<br>iv |
| -   | IV<br>V   |
| CERTIFICATE OF QUALITATIVE DATA TREATMENT               |           |
| ACKNOWLEDGMENT  | V1<br>    |
| ABSTRACT  | viii      |
| TABLE OF CONTENTS                                       | ix        |
| LIST OF FIGURES   | xi        |
| LIST OF TABLES  | xii       |
| LIST OF THEMATIC CHART                                  |           |
| LIST OF APPENDICES                                      | xiv       |
| CHAPTER   |           |
| 1 THE PROBLEM AND ITS BACKGROUND                        |           |
| Introduction  | 1         |
| Theoretical Framework                                   | 4         |
| Purpose Statements                                      | 8         |
| Hypothesis  | 8         |
| Scope and Delimitations                                 | 9         |
| Significance of the Study                               | 9         |
| Definition of Terms                                     | 10        |
| 2 <b>REVIEW OF RELATED LITERATURE</b>                   |           |
| Review of Related Literature                            | 12        |
| Synthesis   | 23        |
|   |           |

ix



х

# LAGUNA COLLEGE OF BUSINESS AND ARTS

### **SCHOOL OF GRADUATE STUDIES**

| 3        | METHODOLOGY  |    |
|----------|--|----|
|          | Research Design  | 26 |
|          | Research Locale  | 28 |
|          | Population and Sampling  | 28 |
|          | Respondents of the Study   | 28 |
|          | Research Instrument  | 30 |
|          | Validation of the Instrument   | 30 |
|          | Data Gathering Procedure   | 32 |
|          | Ethical Considerations   | 32 |
|          | Treatment of Quantitative Data   | 33 |
|          | Treatment of Qualitative Data  | 33 |
| 4        | PRESESENTATION, ANALYSIS AND<br>INTERPRETATION OF DATA<br>SUMMARY OF FINDINGS, CONCLUSIONS, AND<br>RECOMMENDATIONS | 34 |
|          | Summary of Findings  | 54 |
|          | Conclusions  | 55 |
|          | Recommendations  | 56 |
| REFERENC | ES   | 58 |
| APPENDIC | ES   | 65 |
| CURRICUL | UM VITAE   |    |



#### 2216

LAGUNA COLLEGE OF BUSINESS AND ARTS

**SCHOOL OF GRADUATE STUDIES** 

#### xi

|        | LIST OF FIGURES   |      |
|--------|-------------------|------|
| FIGURE |                   | PAGI |
| 1      | Research Paradigm | ,    |
| 2      | Emerging Themes   | 52   |
| (      | CGSJ              |      |
|        |                   |      |
|        |                   |      |
|        |                   |      |
|        |                   |      |
|        |                   |      |



**SCHOOL OF GRADUATE STUDIES** 

xii

#### LIST OF TABLES

| TABLE |  | PAGE |
|-------|--|------|
| А     | Respondents' Profile   | 29   |
| В     | Participants" Profile  | 29   |
| 1.1   | Extent of Career Choice Influence in Male and Female<br>Government Employees' Work Preference in the Company in<br>terms of Personality Type                                   | 35   |
| 1.2   | Extent of Career Choice Influence in Male and Female<br>Government Employees' Work Preference in the Company in<br>terms of Work Environment                                   | 36   |
| 1.3   | Extent of Career Choice Influence in Male and Female<br>Government Employees' Work Preference in the Company in<br>terms of Core Competencies                                  | 38   |
| 1.4   | Extent of Career Choice Influence in Male and Female<br>Government Employees' Work Preference in the Company in<br>terms of Organizational Productivity                        | 40   |
| 2     | The Test of Significant Difference on the Assessment of<br>Female and Male Government Employees on the Extent of the<br>Influence of Career Choice among their Work Preference | 46   |
| 3     | Proposed Training Program  | 59   |
|       |  |      |
|       |  |      |
|       |  |      |

THEMATIC

CHART



2218

LAGUNA COLLEGE OF BUSINESS AND ARTS

#### **SCHOOL OF GRADUATE STUDIES**

#### LIST OF THEMATIC CHARTS

PAGE

| А | High Productivity through Compatibility of Career Choice and Work Preference | 42 |
|---|--|----|
| В | Being Flexible   | 44 |
| С | Adaptability at Work   | 48 |
| D | Focus on Professional Growth   | 50 |





#### 2219

# LAGUNA COLLEGE OF BUSINESS AND ARTS

#### SCHOOL OF GRADUATE STUDIES

#### xiv

#### LIST OF APPENDICES

| APPENDIX |                                  | PAGE |
|----------|----------------------------------|------|
| А        | Validation Letter                | 66   |
| В        | Survey Questionnaire             | 72   |
| С        | Interview Guide Questions        | 74   |
| D        | Request Letter to Conduct Survey | 75   |
| E        | Cronbach's Alpha Test Result     | 78   |
| F        | Verbatim Transcription           | 80   |





### **SCHOOL OF GRADUATE STUDIES**

#### Chapter 1

#### THE PROBLEM AND ITS BACKGROUND

#### Introduction

The majority of the population struggles with acquiring a job that fits their actual work preference. While work preferences are the foundation of job satisfaction, as it matches employees' attributes to job factors which makes them more work-efficient, it is usually neglected by job-seekers, as their prime concern and thinking are to get a job that will feed them and their families three meals a day. Employers also keep the work preferences of employees or applicants at the end of their priority lists. This common practice might not reflect any unfortunate consequences in workplace operations on the surface. But fundamentally, elevated job satisfaction drives workers to be "high-performers" which would eminently increase the effectiveness in workplace operations. In pursuing the right career path that will provide employees self-gratification and employers greater work outputs, learning the influence of career choice among employees' work preferences is crucial.

As an employee who has been in two different work settings, the researcher ponders regarding their actual priority when it comes to choosing work preferences which include some physical and psychological factors concerning the researcher's career choice. It is something crucial as these decisions directly affect dream and goal realization in life as well as self-actualization.

Given that each individual has distinctive work and career preferences, it is important to understand them. Both have direct implications in terms of the kind of work,



### **SCHOOL OF GRADUATE STUDIES**

tasks, and duties we are more prone to enjoy and excel in, and the degree to which we will be dedicated to remaining with our organization or want to move on to other employment opportunities.

Based on a study by Achim (2019), he stated that a rigorous career decision-making process could aid in reducing the job-hopping rate as the current job meets employees' expectations. In that way, people should design their skills and talents successfully as opposed to heedlessly changing occupations constantly and can influence their performances. Career choice and its planning helped individuals become aware of their intentions and realized their dreams. This process is one of the most crucial elements in a person's life as a wrong career selection can open the door for life-long consequences.

In addition with that, Gilbert (2015) said that work preferences are linked to increased learning and skill development. That is, an individual is more likely to have escalated passion to know about the facts and facets that pertain to what you prefer doing. Such learning and skill development leads to improved job performance and added personal esteem and job satisfaction.

According to Hernandez (2015) in the Philippines, it is said that some Filipino Employees are more driven in their jobs if it helps them become better. In terms of their career paths, a majority have their close relatives or peers decide or directly influence their choice of career. With that, huge pressure is put on the individual's success and future. Moreover, a typical Filipino Employee works to provide for the family which why they usually prefer cash compensation rather than something that will fulfill psychological or physical comfort or satisfaction.



#### **SCHOOL OF GRADUATE STUDIES**

In a study by Fugoso (2019), she concluded that in general, the Philippine Workplace Setting had a moderate work motivational level score. It is significantly affected by the relationship between employees' pay grade, number of years in service, and their educational attainment. These data suggest that there are necessary steps to increase motivation as it also increases work-efficiency and workplace satisfaction.

The government workplace setting in the Philippines differs from the private sectors' work culture. Most of the time, government agencies bases promotion and pay and benefit raise by employees' seniority. This usual internal arrangement is deemed inequitable to those younger and more qualified employees or applicants. This is the main reason why some employees who chooses a career under the government may question their work preferences.

For some, having a job in the government may provide them a stable source of income, security of tenure, good insurance benefits, and etc. but there are also those who find working in the government routinary and toxic in terms of the seniority culture it imposes which ultimately leads to inefficiency and ineffectiveness in their productivity and jobs. In public administration, it is crucial to know the drives of employees or subordinates in working.

It is important to have knowledge on how their current choice of career affects their work preferences, if it actually fits their original purpose in choosing their jobs be it intrinsic (self-determination, competence, task involvement, curiosity, enjoyment, and interest) or extrinsic (concerns with competition, evaluation, recognition, money or other tangible incentives, and constraint by others) motivators. Because if motivators and drives



### **SCHOOL OF GRADUATE STUDIES**

are fulfilled the whole organization will enhance their work productivity. This way, employees can serve the public and fulfil their duties with their full commitment as stated in the Section Four of the Republic Act Number 6713 or Code of Conduct and Ethical Standards for Public Officials and Employees.

Additionally, there is the Presidential Decree No. 1218 or the Establishing a Civil Service Academy to Implement Centralized Training Programs for the Civil Service. This policy was created to provide opportunities to its employees at all levels to improve and develop themselves so they can better contribute to the realization of agency and national goals. While this decree aims to provide enhancement and improvement to employees irregardless of their designation and position in their agencies, more often than not senior employees are given more opportunities to participate in training, seminars and other programs for improvement and development. Thus, the realization of the influence of government workers' career choices to their work preferences given their workplace setting and other job factors, is a crucial topic as it directly affects their drive in serving the public.

#### **Theoretical Framework**

This study was anchored with the following theories as basis for the study:

First is Frank Parsons' Trait and Factor Theory that is cited in a research by Atli (2016) where Parson developed a concept that an ideal career is based on matching personal traits like skills, values, and personality, with job factors, such as pay and work environment. The better the fit, the higher an individual's job satisfaction and success.



### **SCHOOL OF GRADUATE STUDIES**

It was suggested that an individual develops and functions within an environmental context such as family, culture, and society. The occupational environment most conducive to an individual's trait structure will make the best occupational fit.

Also, it is used in aptitude tests which are used to determine an individual's propensity to succeed in a given task. Aptitude tests assume the individual's weaknesses and strengths and results are used to determine the success or failure in specific areas based on their innate characteristics. The five common sub-tests are: (1) Verbal Skills which refer to the extent to which a person can approach words, sentences, written texts verbs, adjectives, as well as, the extent to which he/she can comprehend meanings, produce synonyms and antonyms, know the meaning and use of words, complete sentences with words omitted based on the word context and have a critical view towards written speech; (2) Verbal Aptitude which is the ability to use the written language and to understand concepts presented through words; (3) Arithmetic Skills which refer to the ability of a person to perceive operations with whole numbers and fractions, operations with decimals and percents, and applications and problem-solving; (4) Numerical Aptitude which refers to an individual's capacity to quickly perform mathematical operations; and (5) Non-Verbal Aptitude that is also called non-verbal reasoning, involves the ability to understand and analyze information presented visually and solve problems logically.

Second is John Holland's Theory of Career Choice, cited in a study by Zainudin, Lee and Nor (2020) is that he insinuated that careers are determined by an interaction between our personality and the environment. In short, we want jobs with people like us. He maintained that in choosing a career, people prefer jobs where they can be around



#### **SCHOOL OF GRADUATE STUDIES**

people who are like them. They seek a workplace that will let them implement their skills and abilities, and express their attitudes and values while taking on enjoyable problems and roles. Behavior is determined by an interaction between personality and environment. Holland's theory has six (6) personality types that are sometimes called the Holland Codes or Holland Occupational Themes. These are: (1) Realistic (R) which is also called "Doers", people in this type solve problems by acting rather than discussing it. Realistic types are interested in work that requires skills and strength. Carpenters, chefs, and personal trainers all fit into the realistic personality type; (2) Investigative (I) which are also called "Thinkers", people in this type like to work with information. Investigative types enjoy working by themselves rather than with a group. Actuaries, lawyers, and doctors all fit into the investigative personality types; (3) Artistic (A) which are also called "Creators", people in this type are creative, inventive, and typically more emotionally aware than other Holland Types. Artistic types are independent but enjoy working with other people. Graphic Designers, writers, musicians all fit in the artistic personality types; (4) Social (S) which are also called "Helpers", people of this type enjoy teaching or helping others. Social types value working with others and creating relationships. Teachers, counselors, and human resource professionals all fit in the social personality type; (5) *Enterprising* (E)these are people who like to work with others and enjoy persuading and performing. Law, real estate, and marketing or sales all fit in enterprising personality type; and (6) *Conventional* (C) which are also called "Organizers", people of this type enjoy rules and regulations. Like enterprising types, they put a value on status and money. However, they

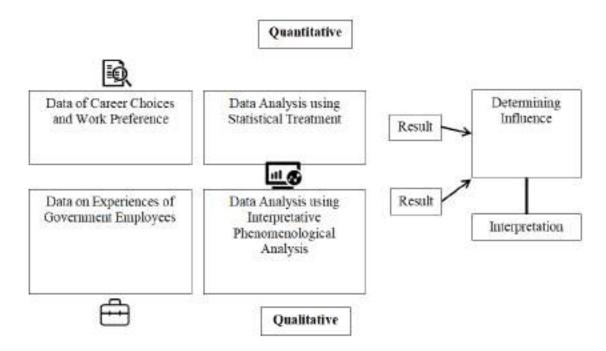


### **SCHOOL OF GRADUATE STUDIES**

have a dislike for unclear or unstructured work. COOs, personal financial planners, and economists fit in the conventional personality type.

The above-mentioned theories served as guide to better understand the problems explored in this study. To better illustrate this study, the following research paradigm is provided.

The graphic presentation of the research paradigm of the study is shown in Figure 1. It explains the relationship of data which could be easily understood by following the flow of the part through connections and extensibility of the structure of the model.



#### Figure 1: Research Paradigm

The paradigm shows that the study applies sequential explanatory mixed method. The researcher conducted both quantitative and qualitative research. Data have been collected, analyzed, results compared, and then interpreted. The initial quantitative data results have been explained further with the qualitative data.



### SCHOOL OF GRADUATE STUDIES

#### **Purpose Statements**

The purpose of this study is to identify the extent of the influence of career choice on workplace preference of the government employees in Laguna.Specifically, the study sought to answer the following questions:

1. Determine the extent is the career choice influence in male and female government employees' work preference in the company in terms of:

1.1 Personality Type;

1.2 Work Environment;

1.3 Core Competencies; and

1.4 Organizational Productivity

2. Determine the significant difference in the assessment of the two groups of respondents on the extent of the influence of career choice among their work preference.

3. Determine the emerging issues and challenges that hamper the realization of the influence of career choice among government employees work preference.

4. Propose training programs based on the findings of the study.

#### Hypothesis

The following hypothesis were tested for its significance:

There is no significant difference among the responses of the two groups of respondents on the influence of career choice among government employees their work preference.



### **SCHOOL OF GRADUATE STUDIES**

#### **Scope and Delimitations**

The study involves government employees in selected agencies in the third district Laguna as participants/respondents. Due to the pandemic, the researcher used virtual interview and online survey platforms to avoid physical contact with the respondents. The research particularly measured the level of their career choice and work preference compatibility. In support, this study looked into the emerging issues and challenges that hampers the realization of government employee' work preferences in relation to their career choice and suggest training programs for the enhancement of organizational productivity.

#### Significance of the Study

The researcher deemed that the following will benefit from the result of the study:

**Employees.** This study will help the employees gain valuable insights to boost their drive in work efficiency and effectiveness.

**Employers.** As the principal recipient of the study, government agencies and companies with a similar workplace setting will gain understanding about the extent of influence of their employee's career choice to their work preferences and its relation to the enhancement of organizational productivity.

**The Researcher.** This study will provide insight that will enable her to better appreciate her job and obtain knowledge that will contribute to the improvement of her contribution to organizational productivity.

**Future Researchers.** They will use the results and findings of this study as basis in conducting similar and related researches.



### SCHOOL OF GRADUATE STUDIES

The findings and conclusion of this study will guide organizations in enhancing productivity. It will help the realization of the satisfaction of both the employees and employers. It will ultimately improve the organization as a whole.

#### **Definition of Terms**

For a better understanding of the study, terms are defined conceptually and some are defined operationally:

**Career Choice.** This refers to the selection of a particular path or vocation in terms of career. This is usually by parental guidance, vocational counseling, and training opportunities. It is also affected by various factors such as the abilities, skills, and personality of an individual.

**Core Competencies.** As defined by C. K. Prahalad and Gary Hamel (1990) as "a harmonized combination of multiple resources and skills that distinguish a firm in the marketplace" and therefore are the foundation of companies' competitiveness.

**Influence of Career Choice.** This pertains to how employees consider personality type, work environment, core competencies, and organizational productivity as basis for her to consider the selection of work preference.

**Organizational Productivity.** This refers to the result after an assessment in determining and improving effectiveness and efficiency of a workplace be it private or public organization.

**Personality Type.** This refers to the psychological classification of different types of individuals that makes him or her unique from one another as manifested on different situations. Personality types are sometimes distinguished from personality traits, with the



### **SCHOOL OF GRADUATE STUDIES**

latter embodying a smaller grouping of behavioral tendencies. Types are sometimes said to involve qualitative differences between people, whereas traits might be construed as quantitative differences. According to type theories, for example, introverts and extroverts are two fundamentally different categories of people. According to trait theories, introversion and extraversion are part of a continuous dimension, with many people in the middle. In contrast to personality traits, the existence of personality types remains extremely controversial.

**Work Environment.** It is used to describe the surrounding conditions in which an employee operates. Which include physical conditions, such as office climate, or equipment, such as personal computers. It can also be related to factors such as work processes or procedures. And psychological factors which include the recognition, appreciation, compensation and incentives an employee can get in the workplace.

**Work Preference.** It refers to the result why you landed on a job because of some factors you considered as bet fit of a particular employee in a workplace for him to be more productive in the organization.



### **SCHOOL OF GRADUATE STUDIES**

#### Chapter 2

#### **REVIEW OF RELATED LITERATURE**

This chapter provides an overview of relevant literature and studies related to work preferences and career choice. Books, journals, electronic resources, and published researches were used as references to complete this study.

#### **Career Choice**

According to Ahmed (2017) the word career has been a derivative of French and Latin origin. It is explained as; the occupational, commercial, or industrial activity that a person may adopt during his educational life or in some other part or till his death. Career is the application of a person's cognition and capabilities, providing command over the profession, timely work expertise, and a basis for developing and bettering business networks. Individuals chose career planning to pursue the professional objectives, getting informed about upcoming opportunities, their results, and their timely evaluations. It is considered to be a beginning in the stages of career choices but still of paramount significance.

In like manner, Kazi and Akhlaq (2017) stated that career choice have a lifelong influence on an individual. It serves to be a determining factor of their income, nature of work and inevitably leaves a mark on the personality, attitude, and views of an individual. Employees who are misfits in their work tend to be less productive and efficient, and therefore are unable to achieve their goals.

A key factor in career-related decision making is the home environment as it lays the foundation of a child's personality. Another factor is media as it provides exposure at



### **SCHOOL OF GRADUATE STUDIES**

the earliest stage. From time to time, peer-influence can be a factor in choosing one's profession. Other factors such as aptitude, life circumstances, and academic achievement have also been proven as determinants of career choice.

Additionally, Nyamwange (2016) argued that due to the need for specialization at the workplace, choosing a career is not an easy and straightforward undertaking. It is a complicated and daunting task because the decision is influenced by various factors – extrinsic, intrinsic, or a combination of both. Studies have shown that the main intrinsic factors responsible for influencing career choice decisions include an individual's personality, interests, self-concept, attitudes, and cultural identity.

The researcher noted that most people are heavily influenced either by professions that their parents favor; or the ones that their educational achievements have opened for them. Yet, other individuals are influenced by careers that offer prospects of higher benefits including salary, allowances, and holidays. However; some choose to follow careers that they have a passion for regardless of the prospects of the benefits; for the reason that a career is a critical element in determining an individual's daily routine, life activities, the standard of living; and spiritual and social aspects of life.

Relatively, Wiswall and Zafar (2017) said that economists have long recognized that job and occupational choices are not solely determined by expected earnings.1 Although simple models based on earnings maximization abound , and are quite useful in some applications, it is also clear that individuals have a rich set of preferences for various aspects of jobs beyond expected earnings, including earnings and dismissal risk, and various non-pecuniary aspects such as work hours flexibility and enjoyment of workplace



### **SCHOOL OF GRADUATE STUDIES**

activities. We would expect then that these preferences for various job attributes affect not only job choices, as individuals choose jobs not solely to maximize expected earnings, but also human capital investments, as individuals alter their human capital investment in anticipation of particular future job choices.

Moreover, Hedge and Rineer (2017) stated that workers must make career decisions within an increasingly uncertain organizational, societal, and global environment.Career pathways systems can provide the structure that is vital for career progression, helping people develop competencies designed to increase employability while helping organizations develop employees strategically, build engagement, and improve retention.It is a must to promote career growth and success for individuals.

Additionally, in an article written by Kwon (2019) it is explained that Career adaptability is the potent competence to change one's emotion, thought, and behavior to deal with uncertainty in the rapidly changing work environment. In other words, it is the level of readiness to respond positively and actively in anticipation of future circumstances that are hard to predict, rather than maintaining a coping capacity limited to the current stage of career development. Career adaptability is important for career search, satisfaction, and performance outcomes as it encourages individuals to adapt to environmental demands, which are difficult to forecast. Furthermore, career adaptability has recently been attracting attention as a factor closely related to an individual's happiness, employability skills, and career success.



#### **SCHOOL OF GRADUATE STUDIES**

#### **Work Preference**

As mentioned by Gilbert (2018), work preferences are the outcomes individuals desire from their engagement in paid work. They answer the question, "What do I want from the work that I do?" Or "What do I want my work setting to be like?". They influence career choice decisions and are critical determinants of job attitudes and work motivation. Work preferences can be used to aid in the understanding of individuals engaged in different types of career-related environments. The term, "work preference," is not a tightly defined psychological construct. It includes overlapping constructs related to work values, attributes. interests, motivation, temperament, and practical work-related iob considerations. Work preferences influence shorter-term career choice decisions. They are said to be related to job satisfaction and can be used to shed light on the person-to-work environment fit.

In support, Niza (2017) stated that employee preferences for work incentives have been extensively examined under the assumption that these preferences provide valuable information for the design of compensation systems. However, the extent to which providing incentives to match these preferences influences actual performance has been overlooked. Seminal work suggests that managers misapprehend what motivates employees. These studies expose that managers exhibit an extrinsic [monetary] incentives bias, defined by a tendency to overestimate the importance employees place in monetary rewards and underestimate the valuation that employees give to non-monetary incentives such as opportunities for increasing competency or social esteem.



#### **SCHOOL OF GRADUATE STUDIES**

#### **Personality Type**

In a research conducted by Najam-us-Sahar (2016), he stated that a number of studies have shown a clear and consistent dominance of certain personality preferences, with some authors expressing concern about the implied narrowness of the accounting profession and the possible lack of certain valued skills such as strategic thinking and persuasive communication. Personality type has been shown to be related to management, leadership and decision-making style; for example, it has been suggested that the dominance of Sensing / Concrete types in the accounting profession as a whole does not apply to those at the higher levels, who are predominantly Intuitive / Conceptual.

Accordingly, Nystrom (2018) stated that knowing and understanding the various personality types offers many benefits. These benefits are not only useful in the workplace but can also help you navigate the world outside of work, improving relationships of every type. First is that you will improve your decision - making skills. Secondly, it will aid you in avoiding conflict when it arises between two personality types who sees things in a different angle. Thirdly, you will be able to appreciate diversity as you will start to realize the reasoning behind why others approach things differently. Lastly, it will help you align your career path as every career has a built-in personality type that is best suited to be happy and successful in it.

Another study conducted by Rahiman and Kodikal (2017) states that an effective and productive organization have it necessary that its manpower is happy and content with their job profiles so that they can put in their efforts for the overall growth of the organization. It is important to identify the variables associated with the employee and



### **SCHOOL OF GRADUATE STUDIES**

organizational performance which have an impact on worker 's performance and attitude in organization. Employees are expecting the company to enhance their performance by giving proper training and motivation.

#### **Work Environment**

According to Suwardi and Daryanto (2018), the working environment is overall equipment tooling and materials encountered, the surrounding environment such as people work, methods of work, as well as a work setting either as an individual or in groups. It is also stated that the type of work environment is divided into two namely the physical working environment, including for example temperature, humidity, air circulation, lighting, noise, mechanical vibration, odor, color and others, and non physical work environment includes relationships with superiors and fellow co-workers or relations with subordinates.

Similarly, Poh (2017) said that it was indicated that a positive work environment makes employees feel good about coming to work, and this provides the motivation to sustain them throughout the day. Stated also are different factors including: Transparent and Open Communication, Work-Life Balance, Focus in Training and Development, Recognition for Hard Work, and Strong Team Spirit.

Additionally, Pandey (2017) mentioned that working environment plays an important role towards the employee's productivity. Working environment is argued to impact immensely on employee's productivity either towards negative or the positive outcomes. In the world, there are international organizations who debate the rights of employee. Most people spend fifty percent of their lives within indoor environments, which



#### **SCHOOL OF GRADUATE STUDIES**

greatly influence their mental status, actions, abilities and productivity. Better outcomes and increased productivity is assumed to be the result of better workplace environment. Better physical environment of office will boosts the employees and ultimately improve their productivity. Various literature pertain to the study of multiple offices and office buildings indicated that the factors such as dissatisfaction, cluttered workplaces and the physical environment are playing a major role in the loss of employee's productivity.

Likewise, Subramanian (2017) noted that Employee involvement and empowerment is discussed in relation to an employee's job satisfaction. It has beneficial effects for employees over the long term, encouraging them to feel more in control and independence and to assume responsibility for continuous improvement and make a positive contribution to the organization. Employee empowerment has a greater organizational value as people join and hope to build their career in an organization. It is essential for employee's sense of job satisfaction to build on initial feelings of empowerment. The effects of employee empowerment can be many for employees.

Moreover, Heathfield (2020) indicated that it was stated that people in many workplaces talk about organizational culture, that mysterious term that characterizes the qualities of a work environment. When employers interview a prospective employee, they often consider whether the candidate is a good cultural fit. Culture is difficult to define, but you generally know when you have found an employee who appears to fit your culture. The individual just feels right. It is also stated that work culture often is interpreted differently by diverse employees. Other events in people's lives affect how they act and interact at work too. Although an organization has a common culture, each person may see



#### **SCHOOL OF GRADUATE STUDIES**

that culture from a different perspective. Additionally, employees' individual work experiences, departments, and teams may view the culture differently.

#### **Core Competencies**

According to openstax.org (2020), abilities and skills generally represent those physical and intellectual characteristics that are relatively stable over time and that help determine an employee's capability to respond. Recognizing them is important in understanding organizational behavior, because they often bound an employee's ability to do the job. For example, if a clerk-typist simply does not have the manual dexterity to master the fundamentals of typing or keyboard entry, her performance will likely suffer. Similarly, a sales representative who has a hard time with simple numerical calculations will probably not do well on the job.

In support, Tarver (2020) narrates that in many organizations, employees with strong interpersonal skills are valued for their pleasant demeanor and positive, solutionoriented attitude. These employees are seen as team players, who work well with others to achieve a goal. In more human terms, everyone likes being around them, and that never hurts. Strong interpersonal skills such as negotiating, problem-solving, and knowledgesharing are the main requirements for many jobs. Other skills are seen as essential qualifications for all employees, including: Teamwork, Verbal and written communication, Dependability, Responsibility and Empathy. It is difficult to imagine a company thriving if its employees do not have these interpersonal skills. Most jobs are not isolated and require the interaction between many individuals within a firm. These can be colleagues on your level or those with a higher role in the firm, such as a managing director or CEO.



### **SCHOOL OF GRADUATE STUDIES**

Having strong interpersonal skills will allow for more efficiency in getting tasks done as well as done correctly all to the betterment of the company.

Additionally, according to Jabbouri and Zahari (2015), core competence is thought play an important role in the process of creating synergy between the strategic business units. Therefore, the experimental results of the core competence are to obtain confirms the superiority of competitive performance. The organizational performances defined is a final result of a work include many factors like: communication, job processes, team, interaction, corporate culture, commitment, climate for innovation, satisfaction, loyalty and business environment.

#### **Organizational Productivity**

A research conducted by Bakotić (2016) it shows that in the discussions on organizational success, managers often say that employees' morale is one of the crucial factors for success. Even Napoleon said: 'The effectiveness of the army depends on its size, training, experience, and morale, and morale is worth more than all the other factors together.' Focusing on recent times, it could be stated generally that managers want to have satisfied employees who feel good in their workplace; they prefer to work with people who have a positive view of the job. Workers who have a high level of job satisfaction generally love their job; they feel justice in an environment in which they work, and feel that their job gives them some positive features such as variety, challenge, good pay and security, autonomy, pleasant co-workers, etc.

Workers who are happy at work will even devote private time to their work activities, they will be creative and committed, they will seek a way to cross any obstacle



#### **SCHOOL OF GRADUATE STUDIES**

which might exist in the realization of their jobs, and they will assist their colleagues and superiors. These workers will have extraordinary performance, and the companies with these kinds of workers will be successful. But, is this always the case? Is job satisfaction such a crucial factor in organizational behavior? The general answer to this question is 'yes'. However, it is important to emphasize that the relationship between job satisfaction and organizational performance or organizational success is far from simple and direct. Additionally, a study by Indriasari and Setyorini (2018) explained that work passion is

something that can meet employee satisfaction both in terms of competence and autonomy. Besides, the employee's compatibility with the work environment is also another required basic need. The relationship between the need for passion and work compatibility is a trigger factor for a person in the workplace. It is in line with the self determination theory explaining that each individual must have the inherent motivation in him which drives him to perform various activities in social life. Someone who works with passion and has highcompatibility value with an organization will find it easier to improve his performance.

Additionally, Nielsen (2017) Stated that employees high in well-being also perform well, and vice versa. In the desire to drive employee well-being, and organizational growth and performance, there has been an increasing interest in resources at work. Resources are defined as "anything perceived by the individual to help attain his or her goals". Resources thus enable employees to successfully complete their tasks and goals, as a way to enhance their well-being and capacity to perform well. In the present paper, we focus on resources present in the workplace, that is, resources that may help employees achieve their work task goals and that the organization may develop. We do not include resources outside the



### **SCHOOL OF GRADUATE STUDIES**

workplace nor the interaction of the work–family interface in recognition of the debate as to whether organizations should or could influence resources outside of work.

Moreover, according to Achim (2019), good working environment will lead to good decision-making in an organization, which results in gain the number of job satisfaction among employees. Reduction of efficient communication with the management and employees will affect the increased quitting intentions among employees in the organization. Other than that, working conditions can be characterized in tremendous classifications, for example, the physical settings in an association, attributes of employment, organization features, and settings.

Based on Hanaysha and Majid (2018), many organizations are worried about what they should do to attain high levels of performance through their human capital . For some organizations to enhance their performance, they believe that the productivity of employees can be highly affected by their motivation, attitude, and behavior. The normal measures of productivity are evaluated according to the outcomes or tasks accomplished based on the hours worked. The degree of an employee's productivity that ultimately leads to favorable organizational performance is a key indicator of organizational success that should be given greater emphasis as it measures the competitive power of an organization. Similarly, as mentioned by Green (2016), Productivity in the public sector is viewed differently compared to productivity in the private sector as this is largely due to

measurable outputs.

Additionally, Announcement PH (2020) stated that Many government employees, especially those who are part of the rank-and-file, are always stereotyped as lazy,



### **SCHOOL OF GRADUATE STUDIES**

noncompetitive, and corrupt. Although some of these "might" be true, it's still different if you're in a department or in an agency that strives hard to help and to improve the lives of fellow Filipinos.Those are just some of the perks of working for the Philippine government. Take note, those are just "some." There are other things to consider depending on the situation.

There are people who complain that they've been working the same job for 3 to 5 years, and we're not kidding. In fact, most government employees do the switch because they think they don't have the chance to grow if they work in the public sector. Challenges are also minimal; you will not be trained to do more than what you're doing. Because you will be expected to do whatever you do every single day, you might be bored with it.

#### Synthesis

Authors Ahmed (2017), Kazi and Akhlaq (2017), and Wiswall and Zafar (2017) all agree that career choice or decision making is a crucial planning that determines lifelong significance to an individual. Some factors directly influence career decision making such as peer pressure, work preference, home environment, cultural identity and etc. Fulfilling an individual personal choice in career will give more benefit in their organization as it will provide them drive in to working harder.

Additionally, Gilbert (2018), and Niza (2017) concurred that work preferences are the outcomes individuals desire from their engagement in paid work and that employee preferences for work incentives have been extensively examined under the assumption that these preferences provide valuable information for the design of compensation systems.



# **SCHOOL OF GRADUATE STUDIES**

Moreover, Bakotić (2016), Achim (2019), Hanaysha and Majid (2018), and Green (2016). corresponded that organizational productivity is the main concern of employers and managements. They noted that job satisfaction is one key factor to make an organization efficient and effective.

Additionally, according to authors Najam-us-Sahar (2016), and Nystrom (2018), in their view in the relationship of personality types in organizational productivity, they stated that knowing and being aware of individual's personality type benefits the organization as they will more likely than not work harmoniously.

Also stated by authors Suwardi and Daryanto (2018), Poh (2017), Pandey (2017), and Heathfield (2020), to elaborate their view on the relationship of work environment in organizational performance, that employees drive in working is also dependent in their workplace environment. It an environment feeds improvement and development to an individual, it makes them work harder and more efficient. In that way giving a positive work environment to employees will benefit two-way, not only the employee but also the employer.

Similarly, openstax.org (2020), Tarver (2020), and Jabouri and Zahari (2014) supported data on the effect of core competencies in organizational productivity. They proved that aligned core competencies will provide definition and firmness in communication, job processes, team, interaction, corporate culture, commitment, climate for innovation, satisfaction, loyalty and business environment.

On the other hand, Yunus (2018) stated that personality profiling in an organization is a functional tool in distinguishing personalities, traits, characteristics, strengths, and



#### **SCHOOL OF GRADUATE STUDIES**

weaknesses of each individual. It is an essential approach in the selection of personnel, professional development, and coaching.

Also, in contrast Daknach (2018), stated that personality is a crucial factor that affects people in choosing their careers. Studies have shown that when the personality of an individual fits the attributes needed for a certain job, that individual will be more productive and successful in this position and it will lead to greater outputs. Frank Parsons, also known as the "father of the vocational guidance", created the trait and factor theory in which he stated that employee satisfaction would be higher if they fit in the job they are hired for. As a result, a person should be well aware of the requirements of the position he or she applied for by assessing their abilities, aptitudes, and interest to further realize their degree of success in their occupations.

The cited literature and studies are relevant to the present studies. Most of them provided the researcher with some basic ideas about career choice and work preference. These ideas were taken from the gathered information from the respondents. An employee's career choice has direct influences on their work preferences. Most of them give emphasize that a certain choice of career parallels certain characteristics that pertain to their specific work preferences. This proves that an occupation shall match the personality of an employee for an organization to become more productive.



### **SCHOOL OF GRADUATE STUDIES**

#### Chapter 3

#### METHODOLOGY

This chapter highlighted the research methodology that has been used in this study. It provided an overview of research design, population and sample size, sampling techniques, data collection, and data analysis that were used in this research.

#### **Research Design**

This study utilized mixed methods particularly sequential explanatory approach. This is the most appropriate design because this study assess the extent of the influence of career choice among male and female government employees in terms of personality type, work environment, core competencies and organizational productivity, the significant difference in the assessment between male and female government employees' extent of influence of career choice in their work preferences, the emerging issues and challenges that hamper the realization of the influence of career choice in government employees, and the training programs that can be proposed.

As mentioned by Shorten and Smith (2017), 'Mixed methods' is a research approach whereby researchers collect and analyse both quantitative and qualitative data within the same study. Mixed methods research draws on potential strengths of both qualitative and quantitative methods, allowing researchers to explore diverse perspectives and uncover relationships that exist between the intricate layers of our multifaceted research questions. Mixed methods research requires a purposeful mixing of methods in data collection, data analysis and interpretation of the evidence. The key word is 'mixed', as an essential step in the mixed methods approach is data linkage, or integration at an



### **SCHOOL OF GRADUATE STUDIES**

appropriate stage in the research process. Purposeful data integration enables researchers to seek a more panoramic view of their research landscape, viewing phenomena from different viewpoints and through diverse research lenses.

Creswell (2018) described the sequential explanatory design as one of the approaches of mixed method, in which qualitative data were used to enhance, complement, and in some cases follow up on unexpected quantitative findings. In this approach, the focus was an interpreting and explaining relationship among variables and may or may not be guided by a particular theoretical perspective. Quantitative data were collected and analyzed first, followed by the collection and analysis of qualitative data, meaning that qualitative and quantitative data were not combined or mixed in the data analysis; rather, integration took place when the findings were interpreted. In general, results were interpreted in ways that usually gave more weight to the quantitative and quantitative data were considered strengths, because this arrangement was relatively easy to implement. The weaknesses of this approach were the time and resources needed for separated data collection phrases and the expertise needed to integrate qualitative and quantitative findings.

Hence, the researcher ascertained an in-depth analysis of the study and prompted to apply this research design by using qualitative results to assist in explaining and interpreting the findings of a quantitative study which was applicable to the assessment of the influence of career choice and work preference compatibility to the organizational productivity of government employees.



# **SCHOOL OF GRADUATE STUDIES**

#### **Research Locale**

The data gathered came from selected government agencies and government owned and controlled corporations in Laguna. The researcher opted to conduct the study in Laguna due to the accessibility of co-researchers and respondents.

#### **Population and Sampling**

In this study, the researcher opted to use Purposive Sampling for the quantitative side of the study and Purposeful Sampling for the qualitative side of the study in selected government agencies. The researcher deemed that it is the most appropriate for the study as the researcher focused only on select agencies in the third district of Laguna.

According to Ames (2019) purposive sampling is an acceptable kind of sampling for special situations. It uses the judgment of an expert in selecting cases or it selects cases with a specific purpose in mind. Purposive sampling is used most often when a difficultto-reach population needs to be measured.

Additionally, it was cited by a study by Palinkas, Howritz, Green, Wisdom, Duan, and Hoagwood (2015) that purposeful sampling is a technique extensively used in qualitative research for the identification and selection of information-rich cases for the most effective use of limited resources. This involves identifying and selecting individuals or groups of individuals that are especially knowledgeable about or experienced with a phenomenon of interest.

#### **Respondents of the Study**

With the use of Purposive Sampling, the researcher utilized all the one hundred two (102) total population of the said selected agencies included in the study for them to answer



# **SCHOOL OF GRADUATE STUDIES**

the administered survey instrument and using Purposeful Sampling, selected five (5) rank and file employees and five (5) department or division heads from select government agencies that served as key informant interviewees.

For the Quantitative Data the research utilized total of 102 respondents as shown in

table A:

| Table A              |
|----------------------|
| Respondents' Profile |

| Gender | Age Range         | Years in Service | Total |
|--------|-------------------|------------------|-------|
| Male   | 24 - 58 years old | 1 - 35 years     | 28    |
| Female | 22 - 59 years old | 1 - 40 years     | 74    |
|        | Total of Respond  | ents             | 102   |

For the Qualitative Data, the researcher utilized 10 co-researchers, with which 5

of them are department/section heads and the remaining 5 are rank and file employees as

shown in table B:

# Table BParticipants' Profile

| PARTICIPA<br>NTS          | DESIGNATION                  | AGE | GENDER | YEARS IN<br>GOVERNMENT<br>SERVICE |
|---------------------------|------------------------------|-----|--------|-----------------------------------|
| Rank and File Employee 1  | EMB Technical Staff          | 46  | Female | 23                                |
| Rank and File Employee 2  | Purchasing Officer           | 29  | Female | 4                                 |
| Rank and File Employee 3  | Customer Care Representative | 50  | Male   | 8                                 |
| Rank and File Employee 4  | Court Stenographer           | 47  | Female | 20                                |
| Rank and File Employee 5  | Interpreter I                | 44  | Female | 16                                |
| Department/Section Head 1 | Finance Section Head         | 32  | Female | 5                                 |
| Department/Section Head 2 | Clerk of Court               | 58  | Male   | 35                                |
| Department/Section Head 3 | Licensing Officer II         | 51  | Male   | 11                                |
| Department/Section Head 4 | Administrative Officer IV    | 38  | Female | 11                                |
| Department/Section Head 5 | Senior Technical Consultant  | 30  | Female | 8                                 |

The respondents and co-researchers of this study have ages ranged from twentytwo (22), the youngest, to fifty-eight (58) the oldest. There are seventy-six (76) females



### **SCHOOL OF GRADUATE STUDIES**

and twenty-six (26) males. They have been working in the government from one (1) year to forty (40) years.

#### **Research Instrument**

The data for the research was gathered through the administration of a self-made survey questionnaire formulated concerning the relationship of career choice among government employees' work preference.

The survey questionnaire has four dimensions. The first indicator is the Personality Type: this determined how career choice influences government employees' work preference in terms of personality types in working; the second indicator is the Work Environment: this determined how career choice influences government employees' work preference in terms of workplace environment; the third indicator is Core Competencies: this determined how career choice influences government employees' work preference in terms of employees' core competencies in the workplace; and the fourth is Organizational Productivity: this determined how career choice influences government employees' work preference in terms of the productivity of employees as a whole in the workplace.

#### Validation of the Instrument

The interview guide questions were patterned upon in consideration with some interview protocols. These interview guide questions were also validated by the thesis adviser, data analyst, and experts on qualitative research design. The questionnaires were evaluated using the five-point Likert scale of (4) Great Extent, (3) High Extent, (2) Moderate Extent, and (1) Least Extent.



# **SCHOOL OF GRADUATE STUDIES**

As for the semi-structured interview questions, these are:

1. How important is the realization of career choice in relation work preference to the productivity of your organization?

2. How does your career choice influence your work preference in terms of personality type, work environment, core competencies and organizational productivity?

3. What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees?

4. What do you do to improve organizational productivity?

The researcher presented the questionnaire and interview guide questions to her thesis adviser for further analysis and comments. Upon the completion and development of the research questionnaire and interview guide questions, some professionals in the field of study was consulted to further content validate the instrument. The experts were composed of one graduate school professor and one institutional statistician. The specific suggestions and comments were incorporated in the development of the questionnaire. Certain items were added or deleted in accordance to the duly accepted standards. The survey questionnaire was validated by both the statisticians and the adviser, while the interview guide questions were validated also by the adviser and the data analyst. After the suggestions were incorporated in the survey questionnaire and the interview guide questions, the adviser and validators of this study gave the affirmative signal to administer the questionnaires to the respondents.



# **SCHOOL OF GRADUATE STUDIES**

#### **Data Gathering Procedure**

In gathering the data needed in this study, the researcher applied procedures as follows:

First, the researcher constructed a questionnaire that was validated by the two experts. Then, a formal request letter from the Office of the Graduate School of LCBA was furnished for the approval to survey the respondents. Also, an endorsement letter was provided for the program implementer and other stakeholders to formally inform them that the researcher will conduct a survey. After complying with this pre-requisite requirement, survey questionnaires together with endorsement letters was distributed during a formal visit with the target number of respondents. All data gathered was tallied and encoded. Tallied results was sent to the statistician for the statistical result. Lastly tabulated results were used in the analysis and interpretation of the collected data.

Meanwhile, the interview was conducted via online video meetings and voice recording and were done on the date also agreed upon the researcher and the co-researcher and the analysis of the shared experiences from the co-researchers were used to come up with themes that were used to build up on the quantitative data results.

#### **Ethical Considerations**

The researcher followed certain procedures in the conduct of this study. The researcher was able to prepare and provide letters of approval to conduct survey and interview at Santa Cruz Water District and Municipal Trial Court - Victoria to the General Manager and Presiding Judge. The Municipal Trial Court - Pila and Local Government Unit - Pila did not require such formalities as the research is not specific to any government

32



### **SCHOOL OF GRADUATE STUDIES**

processes related to their offices. Upon approval, survey questionnaires were distributed through a online link that leads to google forms of the said survey. The questionnaires were answered and retrieved on the same day as the link were distributed or otherwise on or before the date agreed upon by the researcher and the respondents. Results from the questionnaire were tabulated, consolidated, analyzed and interpreted. Statistical Treatment followed.

#### **Treatment of Quantitative Data**

To interpret the results of the data gathered in this study the following statistical treatment applied was frequency; five-point Likert Scale and the simple mean was used to assess the influence of career choice and work preference compatibility of government employees' organizational productivity.

In addition to that, the researcher - made questionnaire were pilot tested on ten (10) sample respondents and interpreted by an institutional statistician using Cronbach's Alpha to measure and assess the questions' reliability and internal consistency.

#### **Treatment of Qualitative Data**

The researcher interviewed the co-researchers/ respondents who agreed to share their experiences with regard to the influence of career choice on their work preferences. The interview was recorded using a recorder 5and it was transcribed and typed verbatim in a Word Document. The researcher employed Interpretative Phenomenological Analysis in the scrutiny of qualitative data to generate the themes upon reading and re-reading of the recorded interviews. These themes were presented in a tabular format with the corresponding statements that literally and figuratively express the theme.



## **SCHOOL OF GRADUATE STUDIES**

#### **Chapter 4**

#### PRESENTATION, ANALYSIS, AND INTERPRETATION OF DATA

This chapter discusses the results and analysis of data gathered congruent to the order of how the Purpose Statement in Chapter 1 is presented. The data are analyzed and interpreted so that conclusions and recommendations and the proposed anthology of best practices could be drawn out from this study.

Problem Number 1. To what extent is the career choice influence in male and female government employees' work preference in the company in terms of Personality Type, Work Environment, Core Competencies, and Organizational Productivity?

Tables that exemplify the result of the extent of the influence of career choice in male and female government employees' work preference in the company in terms of personality type, work environment, core competencies, and organizational productivity are provided.

Table 1.1 shown the Extent of Career Choice Influence in Male and Female Government Employees' Work Preference in the Company in terms of Personality Type. The general assessment was **3.04** which was verbally interpreted as **Influenced/High Extent**. The indicator "Career choice influences government employees' work preference as it develops the employees natural abilities to do tasks to meet the workplace standards" has the highest computed composite mean of 3.28 which was verbally interpreted as Highly Influenced/Great Extent while the indicator "Career choice influences government employees' work preference as it demands to perform work based on his or her own



#### SCHOOL OF GRADUATE STUDIES

standards" has the least computed composite mean of 2.78 and was verbally interpreted as

Influenced/High Extent.

#### Table 1.1 Extent of Career Choice Influence in Male and Female Government Employees' Work Preference in the Company in terms of Personality Type

| Indicators in terms of<br>Personality Type  |      | Female Male    |      |                | Composite |                |  |
|---|------|----------------|------|----------------|-----------|----------------|--|
| Career choice influences<br>government employees' work<br>preference as it:   | Mean | Interpretation | Mean | Interpretation | Mean      | Interpretation |  |
| 1. let's employees explore<br>with different ways of doing<br>things based on own<br>perception and sensitivity to<br>others' feelings and emotions.  | 3.19 | I/HE           | 3.08 | I/HE           | 3.14      | I/HE           |  |
| 2. enables employees to apply<br>their own insight in doing their<br>work.  | 2.96 | I/HE           | 2.69 | I/HE           | 2.83      | I/HE           |  |
| <ol> <li>develops the employees<br/>natural abilities to do tasks to<br/>meet the workplace standards.</li> <li>uses the employees ability</li> </ol> | 3.33 | HI/GE          | 3.23 | I/HE           | 3.28      | HI/GE          |  |
| to make decisions and judgement fairly.   | 3.31 | HI/GE          | 3.04 | I/HE           | 3.18      | I/HE           |  |
| 5. demands to perform work<br>based on his or her own<br>standards.   | 2.87 | I/HE           | 2.69 | I/HE           | 2.78      | I/HE           |  |
| GENERAL ASSESSMENT  | 3.13 | I/HE           | 2.95 | I/HE           | 3.04      | I/HE           |  |

1.75 – 2.49 Slightly Influenced (SI)/ Moderate Extent (ME) )

1.00 - 1.74 Not Influenced (NI)/ Least Extent (LE

This implies that government employees, in relation on how their career choice influence their work preference as to Personality Type, is mostly concerned on how their workplace develop their natural abilities to do tasks assigned to them based on the standards of their respective agencies. All indicators that involves own decision, standards, emotion and perception somehow influences their career choices as to their work preferences.

2254



### **SCHOOL OF GRADUATE STUDIES**

In a research conducted by Najam-us-Sahar (2016), he stated that personality type has been shown to be related to management, leadership and decision-making style. This subsidizes that Personality Type is for but not limited to leaders or aspiring leaders, section or department heads or managers who mostly do the decision-making. Rank and file employees, most of the time has limited capacity in doing work based on their own perception as they are only instructed by their heads. In the government sector, it is the most common practice.

 
 Table 1.2

 Extent of Career Choice Influence in Male and Female Government Employees' Work Preference in the Company in terms of Work Environment

| Indicators in terms of Work<br>Environment  |      | Female         |      | Male               | Co   | mposite        |
|---|------|----------------|------|--------------------|------|----------------|
| Career choice influences government<br>employees' work preference as it:                                | Mean | Interpretation | Mean | Interpretati<br>on | Mean | Interpretation |
| 1. provides the employees with a safe and peaceful workplace.   | 3.56 | HI/GE          | 3.46 | HI/GE              | 3.51 | HI/GE          |
| 2. prioritizes employees' workplace<br>climate change, adaptability and<br>resilience.                  | 3.36 | HI/GE          | 3.12 | I/HE               | 3.24 | I/HE           |
| 3. provides employees all the<br>resources (equipment, tools, supplies)<br>needed to do his or her job. | 3.28 | HI/GE          | 3.12 | I/HE               | 3.2  | I/HE           |
| 4. allows employees to have<br>comfortable and undisturbed free time<br>to be able to rest.             | 3.23 | I/HE           | 3.04 | I/HE               | 3.14 | I/HE           |
| 5. considers organization's way of recognizing/ giving rewards, benefits, and incentives.               | 3.35 | HI/GE          | 3.12 | I/HE               | 3.24 | I/HE           |
| GENERAL ASSESSMENT  | 3.35 | HI/GE          | 3.17 | I/HE               | 3.26 | HI/GE          |

1.75 – 2.49 Slightly Influenced (SI)/ Moderate Extent (ME)

2.50-3.24 Influenced (I)/ High Extent (HE) 1.00-1.74 Not Influenced (NI)/ Least Extent (LE)

Table 1.2 shown the Extent of Career Choice Influence in Male and Female Government Employees' Work Preference in the Company in terms of Work Environment. The general assessment was **3.26** which was verbally interpreted as **Highly** 



### **SCHOOL OF GRADUATE STUDIES**

**Influenced/Great Extent**. The indicator "Career choice influences government employees' work preference as it provides the employees with a safe and peaceful workplace." has the highest computed composite mean of 3.51 which was verbally interpreted as Highly Influenced/ Great Extent while the indicator "Career choice influences government employees' work preference as it allows employees to have comfortable and undisturbed free time to be able to rest." has the least computed composite mean of 3.14 and was verbally interpreted as Influenced/High Extent.

This implies that career choice influences work preference of government employees as to Work Environment as they highly prioritize having a safe and peaceful workplace. The workplace's resources, ability to offer free time to rest and recognition system also affects government employees as to their career choice's influence in their work preference. This means that as long as the workplace is safe and peaceful, provided that standard resources, free time and recognition is given they will be highly productive in working.

In a study conducted by Pandey (2017), it was indicated that working environment plays an important role towards the employee's productivity. Working environment is argued to impact immensely on employee's productivity either towards negative or the positive outcomes.

In another blog by Heathfield (2020), it was stated that people in many workplaces talk about organizational culture, that mysterious term that characterizes the qualities of a work environment. When employers interview a prospective employee, they often consider whether the candidate is a good cultural fit. Culture is difficult to define, but you



# **SCHOOL OF GRADUATE STUDIES**

generally know when you have found an employee who appears to fit your culture. The individual just feels right. It is also stated that work culture often is interpreted differently by diverse employees.

These studies support that work environment plays an important part in the work

preferences and productivity of government employees. They stay in their choice of career

as it provides them the most secure and peaceful workplace while having enough resources,

free time to rest and recognition.

 
 Table 1.3

 Extent of Career Choice Influence in Male and Female Government Employees' Work Preference in the Company in terms of Core Competencies

| Indicators in terms of Core   | 100  | Female         |      | Male                                     | C    | mnogita        |
|---|------|----------------|------|--|------|----------------|
| Competencies  | ( -  | remaie         |      | Male                                     | U    | omposite       |
| Career choice influences government<br>employees' work preference as it:  | Mean | Interpretation | Mean | Interpretation                           | Mean | Interpretation |
| 1. enables employees to improve his or her skills.  | 3.45 | HI/GE          | 3.35 | HI/GE                                    | 3.4  | HI/GE          |
| 2. provides equal opportunities for<br>training, seminars and programs for<br>personal development and<br>improvement to employees. | 3.28 | HI/GE          | 3.31 | HI/GE                                    | 3.3  | HI/GE          |
| 3. enables the employees to acquire specialized knowledge, skills, habits, and values.  | 3.29 | HI/GE          | 3.15 | I/HE                                     | 3.22 | I/HE           |
| 4. allows employees to apply his or her skills and abilities in the workplace.  | 3.28 | HI/GE          | 3.31 | HI/GE                                    | 3.3  | HI/GE          |
| 5. enables the employees to acquire more opportunities to be used for job efficiency.   | 3.2  | I/HE           | 3.15 | I/HE                                     | 3.18 | I/HE           |
| GENERAL ASSESSMENT  | 3.3  | HI/GE          | 3.25 | HI/GE                                    | 3.28 | HI/GE          |
| Legend:3.25 - 4.00 Highly Influenced (HI)/ Great H<br>1.75 - 2.49 Slightly Influenced (SI)/ Moder                                   |      |                |      | fluenced (I)/ High<br>ot Influenced (NI) |      |                |

Table 1.3 shown the Extent of Career Choice Influence in Male and FemaleGovernment Employees' Work Preference in the Company in terms of Core Competencies.



### **SCHOOL OF GRADUATE STUDIES**

The general assessment was **3.28** which was verbally interpreted as **Highly Influenced/Great Extent**. The indicator "Career choice influences government employees' work preference as it enables employees to improve his or her skills." has the highest computed composite mean of 3.40 which was verbally interpreted as Highly Influenced/Great Extent while the indicator "Career choice influences government employees' work preference as it enables the employees to acquire more opportunities to be used for job efficiency." has the least computed composite mean of 3.18 and was verbally interpreted as Influenced/High Extent.

This implied that Core Competencies has a lot of ascendancy as to the influence of government employees' career choice as to their work preferences. They chose to work in the government sector as they can improve and develop their skills and abilities by giving them ample training and seminars. The government sector as a workplace also gives their employees a lot of opportunity to apply their learned skills and abilities, as an employee who have attended more training and seminars can be more prone to promotions.

According to openstax.org (2020), abilities and skills generally represent those physical and intellectual characteristics that are relatively stable over time and that help determine an employee's capability to respond. Recognizing them is important in understanding organizational behavior, because they often bound an employee's ability to do the job.

Additionally, according to Jabbouri and Zahar (2014), core competence is thought play an important role in the process of creating synergy between the strategic business



### SCHOOL OF GRADUATE STUDIES

units. Therefore, the experimental results of the core competence are to obtain confirms the

superiority of competitive performance.

#### Table 1.4 Extent of Career Choice Influence in Male and Female Government Employees' Work Preference in the Company in terms of Organizational Productivity

| Indicators in terms of Organizational<br>Productivity  | ]    | Female Male    |      | Male           | Composite |                |
|--|------|----------------|------|----------------|-----------|----------------|
| Career choice influences government<br>employees' work preference as it:                                   | Mean | Interpretation | Mean | Interpretation | Mean      | Interpretation |
| 1. sets reasonable and realistic targets that<br>leads to short-term motivation and long -<br>term vision. | 3.32 | HI/GE          | 3.15 | I/HE           | 3.24      | I/HE           |
| 2. gives fairly divided workload based on employees' designation and pay.                                  | 3.21 | I/HE           | 3.12 | I/HE           | 3.17      | I/HE           |
| 3. encourages the employees to submit<br>reports and other necessary materials<br>before the deadline.     | 3.47 | HI/GE          | 3.31 | HI/GE          | 3.39      | HI/GE          |
| 4. provides sufficient manpower to ensure work is done efficiently.  | 3.43 | HI/GE          | 3.31 | HI/GE          | 3.37      | HI/GE          |
| 5. stimulates the employees' engagement<br>to workplace activities, occasions and<br>celebrations.         | 3.33 | HI/GE          | 3.08 | I/HE           | 3.21      | I/HE           |
| GENERAL ASSESSMENT   | 3.35 | HI/GE          | 3.19 | I/HE           | 3.27      | HI/GE          |

.00 Highly Influenced (HI)/ Great Extent (GE) 1.75 – 2.49 Slightly Influenced (SI)/ Moderate Extent (ME)

50 – 3.24 Influenced (I)/ High Extent (HE) 1.00 – 1.74 Not Influenced (NI)/ Least Extent (LE)

Table 1.4 shown the Extent of Career Choice Influence in Male and Female Government Employees' Work Preference in the Company in terms of Core Competencies. The general assessment was 3.27 which was verbally interpreted as Highly Influenced/Great Extent. The indicator "Career choice influences government employees' work preference as it encourages the employees to submit reports and other necessary materials before the deadline." has the highest computed composite mean of 3.39 which was verbally interpreted as Highly Influenced/Great Extent while the indicator "Career choice influences government employees' work preference as it gives fairly

2259



### **SCHOOL OF GRADUATE STUDIES**

divided workload based on employees' designation and pay." has the least computed composite mean of 3.17 and was verbally interpreted as Influenced/High Extent.

This implied that government employees have chosen and continue choosing their career as it promotes organizational productivity by encouraging them to submit reports before the deadline and by providing them enough man power sufficient enough to do their work as a whole efficiently. Also, factors including setting realistic targets, giving fairly divided workload with designation and pay as a basis, and the stimulation of employees to activities and occasion in the workplace fairly affects employees work preference as to their career choice in the government sector.

A research conducted by Bakotić (2016) shows that in the discussions on organizational success, managers often say that employees' morale is one of the crucial factors for success. Organizational performance cannot be viewed as a simple sum of individual performances. Although the research results of many studies suggest the existence of a positive correlation between job satisfaction and individual performances, the case with the relationship between job satisfaction and organizational performance is more complex. Organizational performance is influenced by various factors, both internal which the company can influence, and external, which are beyond the company's influence.

As supported by Hanaysha and Majid (2018), it is stated that the degree of an employee's productivity that ultimately leads to favorable organizational performance is a key indicator of organizational success that should be given greater emphasis as it measures the competitive power of an organization.



### **SCHOOL OF GRADUATE STUDIES**

Question 1: How important is the realization of career choice in relation to work

preference towards productivity of your organization?

Thematic Chart A High Productivity through Compatibility of Career Choice and Work Preference

| Rank and File Employee 1   |  | Themes               |
|----------------------------|--|----------------------|
|                            | "It may be true that sometimes your work   |                      |
|                            | preferenceexample being government   |                      |
|                            | employeedoes or does not meet the standards  |                      |
|                            | of your career choice"   |                      |
| Department/Section Head 5  | "Yes it is important. Those have direct effect on the  | 7 1 3 4 . 1 1        |
|                            | productivity of an organization. <b>One should be</b>  | Job Matching         |
| Department/Section Head 1  | parallel with the other."  |                      |
| Department/Section Head 1  | "It is very important in the <b>process of job</b><br><b>matching</b> . Employees working on their preferred | r -                  |
|                            | environment results in high productivity. But it   |                      |
|                            | doesn't apply to all. "  |                      |
| Rank and File Employee 2   | "Specially of their work preference, most  |                      |
| Kalik and File Employee 2  | importantly their needs are not met. "   |                      |
| Rank and File Employee 3   | "And if your workplace does not give the   |                      |
| Kank and The Employee 5    | resources to work effectively thenikaw   |                      |
|                            | mismoyou yourself will not work effectively."  |                      |
| Rank and File Employee 4   | "As a government employee we are provided hindi  |                      |
| Rank and The Employee 4    | man ang <b>pinakamaganda or matitibay na</b>   | Sufficient Resources |
|                            | resources pero sapat. "  |                      |
| Department/Section Head 2  | "In that sense, if work terms and work factors is  |                      |
| Department/Section field 2 | met as expected from your line of job, the   |                      |
|                            | productivity of the organization you are in will   |                      |
|                            | become high.   |                      |
| Department/Section Head 3  | "I think it is importantalam mo kasi 'pag alam   |                      |
| Department/Dection field 5 | mo <b>yun mga gusto at kailangan mo sa trabaho</b>   |                      |
|                            | para magawa mo itomas mabilis mo ito   |                      |
|                            | magagawa or matataposnot only thatif your  |                      |
|                            | needs are given by the   |                      |
|                            | workplacemakakapagtrabaho ka ng maayos and   | Loving what you are  |
|                            | for sureyou will provide better outputs."  | Doing                |
| Department/Section Head 4  | "I think it is very important. In between the career   | 2011-8               |
|                            | choice and work preference, you will also realize  |                      |
|                            | where or what you really want to work at. <b>You</b>   |                      |
|                            | know, you will be more productive as an  |                      |
|                            | individual if you love what you are doing."  |                      |



### **SCHOOL OF GRADUATE STUDIES**

When asked about the realization of career choice in relation to work preference towards productivity of your organization, the participants come up with the High Productivity through Compatibility of Career Choice and Work Preference.

It shows that government employees display high productivity when career choice is compatible to their work preferences. This means that if work terms are religiously met by the employer, it is manifested through the level of efficiency of personnel in their jobs. It also depicts that it will ultimately lead to passion in work that supports the saying that "If you do what you love, you'll never work a day in your life.", this implies that if you are satisfied through the compatibility of your job to your preferences in the workplace it will feel like a choice rather than a burden and it will make an individual give their best in doing their job.

In support, Kazi and Akhlaq (2017) stated that career choice has a lifelong influence on an individual. It serves to be a determining factor of their income, nature of work and inevitably leaves a mark on the personality, attitude, and views of an individual. Employees who are misfits in their work tend to be less productive and efficient, and therefore are unable to achieve their goals.

As mentioned by Gilbert (2018), work preferences are the outcomes individuals desire from their engagement in paid work. They answer the question, "What do I want from the work that I do?" Or "What do I want my work setting to be like?". They influence career choice decisions and are critical determinants of job attitudes and work motivation. Work preferences can be used to aid in the understanding of individuals engaged in different types of career-related environments. The term, "work preference," is not a tightly

43



### **SCHOOL OF GRADUATE STUDIES**

defined psychological construct. It includes overlapping constructs related to work values, job attributes, interests, motivation, temperament, and practical work-related considerations. Work preferences influence shorter-term career choice decisions. They are said to be related to job satisfaction and can be used to shed light on the person-to-work environment fit.

#### **Question 2: How does your career choice influence your work preference?**

| Participants              | Responses  | Subordinate Themes         |
|---------------------------|--|----------------------------|
| Rank and File Employee 1  | <b>"I have learned to love my work environment as well as my workmates.</b> Sometimes I feel like I can do managerial jobs better that my boss if only I have gotten my diploma and that's where frustrations come but at the end of the day I see to it that I have contributed something important to our environment and the organization and be thankful that I can provide for the needs of my family." | Learning to Adjust         |
| Rank and File Employee 2  | "I have learned that in my choice of career, I should have<br>patience with customer and a good listener, knowledge with<br>the services we offer, should have knowledge with core value<br>of the company and team player."   |                            |
| Rank and File Employee 3  | "My career choice influence my work preference as it<br>encourages to focus on one career path and encourages<br>intentional growth on those aspectsfactors that you have<br>mentioned."   |                            |
| Department/Section Head 3 | "Sa personality type, I think di kasi siya masyado pina<br>priorityif you want a job, ikaw ang mag aadjustand your<br>personality will be changed no not change naman <b>it will</b><br><b>be improved by your work</b> but dun sa other threeit is<br>essential na kung ano yung trabaho mo ma-iprovide ng agency<br>or ng company mo yoong mga kinakailangan moto finish<br>your work with diligence. "    | Improving Work<br>Attitude |
| Department/Section Head 4 | "Iin personality namanI think it is the attitude that you<br>need a changing not the personalitymaybe there's some<br>kind of effectdiba minsan you have a job that when your<br>peers ask youano trabaho mo?and when you answer they<br>will sayay talaga? Di bagay sa personality moor<br>something like that"   |                            |

#### Thematic Chart B Being Flexible



### **SCHOOL OF GRADUATE STUDIES**

When asked on the influence of career choice the work preference in terms of personality type, work environment, core competencies and organizational productivity, the participants come up with Being flexible.

It shows that career choice influences government employees' work preference as it determine their flexibility at work. It is explained that flexibility is controlled by the employees. To be able to cope up with the trends of the workplace, workers shall adjust and improve individually. Employees shall always strive upward and open themselves into changes that will cause advancements.

According to opensourcedworkplace.com (2019) flexible individuals are competent in formulating solutions to problems as they have encountered various situations that have compelled them to act for implementing changes within their system. Not only this, they know where to turn to in case of any problem. Success is inevitable for employees who are flexible to new developments. Their readiness to learn a new approach and adopt new trends beyond their skills and competencies introduce many developments to the workplace, as well as the success of the organization. Employers see those individuals as valuable assets.

Flexible individuals can be accessed easily as they always ready to receive and implement changes. They are not rigid in accepting the views. Possessing workplace flexibility skills permits for pushing through the unimaginable. This attitude portrays that either the employer or the employee is ready to take chances and follow through. There is mental readiness to adapt to imminent change and are positioned to face new challenges.



### **SCHOOL OF GRADUATE STUDIES**

Problem Number 2. Is there a significant difference in the assessment of the two

groups of respondents on the extent of the influence of career choice among their

#### work preference?

Tables that exemplify the result of the significant difference in the assessment of

male and female respondents on the extent of the influence of career choice among their

work preference are provided.

#### Table 2

The Test of Significant Difference on the Assessment of Female and Male Government Employees on the Extent of the Influence of Career Choice among their Work Preference

|                          | Sum of squares | df  | Mean<br>square        | F Ratio | Sig.  | Decision     | Remarks     |
|--------------------------|----------------|-----|-----------------------|---------|-------|--------------|-------------|
| Personality Type         |                | 1   |                       | -       | 1     |              |             |
| Between Groups           | 0.593          | 1   | 0.593                 | 10      | 10    | D            |             |
| Within Groups            | 35.011         | 100 | 0.35                  | 1.693   | 0.196 | Reject       | Significant |
| Total                    | 35.604         | 101 | and the second second |         |       | Но           | -           |
| Work Environme           | nt             |     |                       | 15      | 1.    |              |             |
| Between Groups           | 0.544          | 1   | 0.544                 |         | 1 1   | Delet        |             |
| Within Groups            | 45.912         | 100 | 0.459                 | 1.185   | 0.279 | Reject<br>Ho | Significant |
| Total                    | 46.456         | 101 |                       |         |       | ПО           |             |
| <b>Core Competenci</b>   | es             |     |                       |         |       |              |             |
| Between Groups           | 0.037          | 1   | 0.037                 |         |       | Delet        |             |
| Within Groups            | 58.324         | 100 | 0.583                 | 5.705   | 0.802 | Reject       | Significant |
| Total                    | 58.361         | 101 |                       |         |       | Но           |             |
| <b>Organizational Pr</b> | oductivity     |     |                       |         |       |              |             |
| Between Groups           | 0.42           | 1   | 0.42                  |         |       | Daigat       |             |
| Within Groups            | 42.6           | 100 | 0.426                 | 0.985   | 0.323 | Reject<br>Ho | Significant |
| Total                    | 43.02          | 101 |                       |         |       | HO           |             |

Legend: Level of significance 0.05

As shown in table 2, the generated computed probability values of Personality Type, Work Environment, Core Competencies, and Organizational Productivity were .196, .279, .802 and .323 respectively which were greater than the level of significance of 0.05; thus, the null hypothesis is accepted. Therefore, there is no significant difference among



### SCHOOL OF GRADUATE STUDIES

the responses of the two groups of respondents on the influence of career choice among government employees their work preference.

This simply means that Male and Female Government Employees has the same perception regarding the extent of the influence of career choice among their work preference.

In support, Kazi and Akhlaq (2017) stated that career choice have a lifelong influence on an individual. It serves to be a determining factor of their income, nature of work and inevitably leaves a mark on the personality, attitude, and views of an individual. Employees who are misfits in their work tend to be less productive and efficient, and therefore are unable to achieve their goals.

Additionally, as mentioned by Gilbert (2018), work preferences are the outcomes individuals desire from their engagement in paid work. They answer the question, "What do I want from the work that I do?" Or "What do I want my work setting to be like?". They influence career choice decisions and are critical determinants of job attitudes and work motivation. Work preferences can be used to aid in the understanding of individuals engaged in different types of career-related environments.

Problem Number 3. What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees work preference?

The next set of tables provide themes emerged from the conducted interviews with the respondents as they answered four semi-structured interview questions. 47



### **SCHOOL OF GRADUATE STUDIES**

Question 3: What are the emerging issues and challenges that hamper the realization

of the influence of career choice among government employees?

#### Thematic Chart C Adaptability at Work

| Participants              | Responses  | Subordinate<br>Themes |
|---------------------------|--|-----------------------|
| Department/Section Head 2 | "It is considered as the most stable job in this         |                       |
|                           | <b>country</b> if you are already a permanent employee." |                       |
| Department/Section Head 3 | "Most of the time kasiworkers have the mindset           |                       |
|                           | na troublesome pa mag strive sa mas mataas na            |                       |
|                           | position or takot sila mag explore"                      |                       |
| Department/Section Head 4 | "You knowI think the issue isin this                     | Society Conditioning  |
|                           | countrymajority your job chooses you, you do             |                       |
|                           | not choose your jobdinidiktahan tayo ng                  |                       |
|                           | society on what we should aim forsa                      |                       |
|                           | government siguro I have a lot of                        |                       |
|                           | subordinatestheir course sa college do not align         |                       |
| Rank and File Employee 1  | "Aside from the competition as regards to the            |                       |
| 10.                       | educational attainment (as being one of the              |                       |
|                           | considerations for promotion), I can also say that the   |                       |
|                           | "Connection System" (Palakasan/Backer) can               |                       |
|                           | hamper one's motivation as well as the realization of    | 1                     |
|                           | one's career choice"                                     | Educational           |
| Rank and File Employee 4  | "Nung napapasok ako sa korte parang gusto ko             | Attainment            |
|                           | mag-law, kaya lang tinamad na ko kasi may edad           | 7 ttumment            |
|                           | nakoat tapos na sa pag-aaral ang anak ko. "              |                       |
| Rank and File Employee 5  | "Nowadays, the qualifications in a higher position       |                       |
|                           | requires much higher education, not just only a          |                       |
|                           | college graduate but a masteral degree or graduate       |                       |
|                           | studies"   |                       |
| Rank and File Employee 3  | "The need to be a permanent employee. Usually,           |                       |
|                           | career path is neglected just because you need to        |                       |
|                           | avail the immediate position available to have           | Pursuing career only  |
|                           | permanent employee privileges."                          | because of Security   |
| Department/Section Head 5 | "Government employees, generally have their              | of Tenure             |
|                           | career because of their needs and the stable             |                       |
|                           | nature of the job"                                       |                       |
| Rank and File Employee 2  | " Also, one challenge is the lack of manpower but        |                       |
|                           | cannot add due to limitations from government            |                       |
|                           | standards"   | Government            |
| Department/Section Head 1 | "Not all expectations were met specially in terms of     | Standards             |
|                           | seminar since government offices are limited on          |                       |
|                           | their approved budget. "                                 |                       |



### **SCHOOL OF GRADUATE STUDIES**

When asked on the emerging issues and challenges that hamper the realization of the influence of career choice among government employees, the participants come up with Adaptability at Work.

It shows that government employees fail to realize the importance of awareness of how their career choice influence their overall work performance as they do not prioritize adaptability at work. Often, they are hindered by what society dictates to them as it is culture to do so. Government Standards and Qualification also limits their opportunities as they think, but if it is to qualify with a certain job position it is most presumed that the employee wanting that job shall adjust and adapt to the demands of their work and improve their own. If it is the skills, ability, knowledge or a degree that a job is requiring then an employee shall spare no effort and obtain those.

According to opensourcedworkplace.com (2019) An adaptable employee is an individual that can execute multiple tasks, perform various assignments by establishing priorities, and making attitudinal changes to align with the new culture. To perform or function in this cosmos in any circumstance demands that an individual possesses this essential skill of adaptability. Thus, the relevance of adaptability becomes stronger when more opportunities abound. Employing adaptable individuals who fit the institution's culture leads up into success as they are efficient and productive. Promotion benefits and employment is higher for flexible employees because a lot of individuals lack these skills. In an article written by indeed.com (2021) it is explained that adaptability skills are qualities that allow you to adjust to changes in your environment. Being adaptable at work can mean you can respond quickly to changing ideas, responsibilities, expectations, trends,



### **SCHOOL OF GRADUATE STUDIES**

strategies and other processes. Being adaptable also means possessing soft skills like interpersonal, communication, creative thinking and problem-solving skills. It is important in the workplace as it can be important when working on projects, developing strategies and implementing different approaches to doing your job. By showing adaptability skills, you are revealing how motivated you are to try new things and learn new skills.

**Question 4: What do you do to improve organizational productivity?** 

| Participants   | Responses  | Themes                              |
|--|--|-------------------------------------|
| Rank and File Employee 1<br>Rank and File Employee 3 | <ul> <li>"I cooperate, participate and never gets tired of acquiring additional knowledge (through research, reading and attending webinars) to be productive and contribute to the organization."</li> <li>"I Attend training and focus on career growth."</li> <li>"Me?UhhmI make sure na we have enough resourcesand</li> </ul> | Focus on<br>Career<br>Growth        |
| Department/Section Head 4                            | the workplace environment is proper for my subordinates"   | Sufficient                          |
| Department/Section Head 5                            | "By simply giving the employees all the necessities and the<br>support they need"<br>"What I doevery end of the day to improve organizational  | Resources                           |
| Rank and File Employee 2                             | productivity is to talk to my colleagues and brainstorm based on<br>the day to day problems encountered."  |                                     |
| Rank and File Employee 4                             | " In a way, naaapektuhan din ang mga katrabaho ko, kasi <b>if they see</b><br><b>that if we finish our tasks agadmay time to do something else.</b><br>That is why it affects our organizational productivity"   | Workplace<br>Unity                  |
| Rank and File Employee 5                             | " I willingly share my knowledge every time they seek my help. I<br>will be selfless and try my best to teach and help them in doing their<br>work. So that my co-employees will do the same."   |                                     |
| Department/Section Head 1                            | "Laying out the organizations goals and future plans may improve<br>organizational productivity. Understanding the organization's current<br>status and future plans may help. Also, <b>educating employees that</b><br><b>their efforts will contribute to that plan may have a great impact</b><br><b>on the employees.</b> "    | Valuing<br>Employee<br>Contribution |
| Department/Section Head 3                            | "Wellganito kasi yunfirst of all you need to work hard for others<br>to work hard alsobakit?kasi you set an examplethen after<br>working hardyou give them and yourself some form of reward.<br>"To be productive I gover forget to graving gravels and gover  | Contribution                        |
| Department/Section Head 2                            | "To be productive, I never forget to remind myself and my co-<br>workers that our salary comes from people's taxes and in serving the<br>public there is the R.A. number 6713. <b>There it is said that we should</b><br><b>be professional and we should commit to public interest</b> ."   | Public Interest                     |

#### Thematic Chart D Focus on Professional Growth



### **SCHOOL OF GRADUATE STUDIES**

When asked on what you do to improve organizational productivity, the participants come up with focus on the professional growth.

It shows that government employees focus on individual professional growth to improve productivity in their organizations. Progression of career through continuous learning with the support of employers is linked to work efficiency. It is the responsibility of both the employee and the employer to take attention on the advancement of individuals as it will directly affect and contribute to the organization's overall capacity and productiveness.

Riggs (2017) Supervisors and managers desire that employees excel personally and professionally while participating in continuing growth. In most cases, supervisors and employees negotiate employee involvement in job related or sponsored training. Examples of continuing growth include continuing education, enrollment in training programs, research, improved job performance, and increased duties and responsibilities..The personal professional development plan should also include expanding teamwork and improving relationships with peers. Become a better associate and understand your coemployees and supervisors' goals and needs. Work together as a team to help achieve each other's goals.

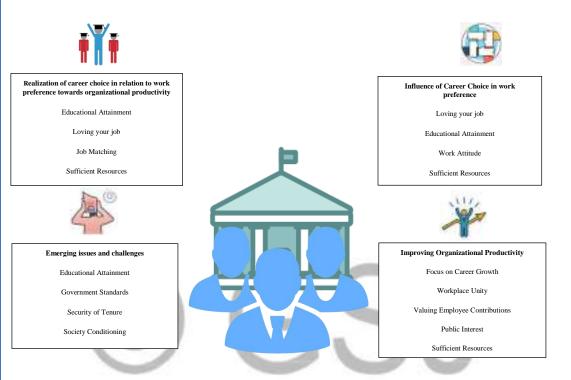
In many careers, employees progress through a number of ascending job changes, say, from sales associate to department manager to store manager to regional manager. However, professional careers often do not have as structured of a career path to follow. Many professionals choose to remain in a particular job for many years. It, therefore,



### SCHOOL OF GRADUATE STUDIES

becomes a challenge to ensure that such individuals have adequate opportunities to satisfy

#### needs for professional growth



**Figure 2: Emerging Themes** 

In many careers, employees progress through a number of ascending job changes, say, from sales associate to department manager to store manager to regional manager. However, professional careers often do not have as structured of a career path to follow. Many professionals choose to remain in a particular job for many years. It, therefore, becomes a challenge to ensure that such individuals have adequate opportunities to satisfy needs for professional growth.



#### SCHOOL OF GRADUATE STUDIES

2272

| Proposed Training Program   |   |   |                                     |  |                       |  |
|---|---|---|-------------------------------------|--|-----------------------|--|
| KEY<br>RESULT<br>AREA/<br>AREA OF<br>CONCERN<br>(based on<br>results)           | OBJECTIVES  | STRATEGIES/<br>ACTIVITIES                       | TIME<br>FRAME                       | PERSONS<br>INVOLVED  | SOURCE<br>OF<br>FUND  | SUCCESS<br>INDICATORS  |
| To encourage<br>employees to<br>improve<br>attitude in<br>work                  | To develop<br>employees<br>adaptability<br>and flexibility<br>in work   | Training<br>Seminars<br>Team Building           | January<br>2022 to<br>April<br>2022 | Department/<br>Section<br>Heads<br>Rank and<br>File<br>Employees | Operating<br>Expenses | 80% of the<br>objectives of<br>the program<br>have been<br>attained. |
| To enhance<br>work<br>environment to<br>boost<br>organizational<br>productivity | To strengthen<br>overall<br>performance of<br>the<br>organization by<br>matching work<br>environment to<br>the needs of the<br>nature of work | Budget<br>Allocation<br>Meetings<br>Conferences | May 2022<br>to August<br>2022       | Department/<br>Section<br>Heads<br>Rank and<br>File<br>Employees | Operating<br>Expenses | 90% of the<br>objectives of<br>the program<br>have been<br>attained. |
|   | $\boldsymbol{\heartsuit}$   | C   | フィ                                  | 2  | J                     |  |
|   |   |   |                                     |  |                       |  |
|   |   |   |                                     |  |                       |  |
|   |   |   |                                     |  |                       |  |
|   |   |   |                                     |  |                       |  |
|   |   |   |                                     |  |                       |  |
|   |   |   |                                     |  |                       |  |



# **SCHOOL OF GRADUATE STUDIES**

#### Chapter 5

#### SUMMARY, FINDINGS, AND RECOMMENDATIONS

This chapter consolidates the findings, conclusions, and recommendations of the

researcher based on the testimonies derived from the semi-structured interviews of

respondents, the government employees in Laguna.

#### **Summary of Findings**

1. It was revealed that on the extent of the career choice influence in male and

female government employees' work preference in the company in terms of:

#### **1.1 Personality Type**

The general assessment was 3.04 which was verbally interpreted as

"Influenced/To a high extent"

#### **1.2 Work Environment**

The general assessment was 3.26 which was verbally interpreted as "Highly Influenced/To a Great Extent"

#### **1.3 Core Competencies**

The general assessment was 3.28 which was verbally interpreted as "Highly Influenced/To a Great Extent"

#### 1.4 Organizational Productivity

The general assessment was 3.27 which was verbally interpreted as "Highly Influenced/To a Great Extent"



## **SCHOOL OF GRADUATE STUDIES**

2. It was imparted that the significant difference in the assessment of the two groups of respondents on the extent of the influence of career choice among their work preference, it was revealed that there are no significant differences in the assessment of the two groups and it is proved that male and female government employees have the same perception regarding the extent of the influence of career choice among their work preference.

3. It was conveyed that the emerging issues and challenges that hamper the realization of the influence of career choice among government employees work preference, include factors on including Society Conditioning, Educational Attainment, Pursuing career only because of Security of Tenure and Government Standards as elements that hinders their realization of the importance of realization of career choice that affects their work performance and ultimately the performance of the whole organization.

4. The training programs that can be proposed, helps to improve attitude at work and that there is a need to enhance work environment to boost organizational productivity. **Conclusions** 

The following conclusions have been derived from the findings.

1. That the productivity level of government employees relies on the compatibility of their career choice to their work preferences. Productivity comes by naturally if required working conditions in line with the nature of an employee's job is met and given by the agency. It is crucial that work terms of employees are met as productivity defines the success of a workplace and ultimately the whole organization.



### **SCHOOL OF GRADUATE STUDIES**

2. That the uniqueness of every individual matters that is why being flexible is dependent in every individual.

3. That government employees faces issues and challenges that hampers the realization of the effect of their career choices to their overall work performance. Government Employees find it quite hard to adapt to their workplace because of the culture of social conditioning and job qualification factors that hinders them in career development. Government Employees are in need of internal push or motivation from their employers to pursue obtainment of higher education, skills and abilities and be more adaptable to have more opportunities in promotions and other forms of achievement.

4. That Training Program focuses on individual professional growth to improve organizational productivity. This includes continuing education, enrollment in training programs, and seeking suggestions and help from more skilled co-workers.

5. That there is a need for training programs to improve organizational productivity...

#### Recommendations

The following are the recommendations offered:

1. The national government or respective governing agencies may improve organizational productivity by allocating budget for training and seminars to improve team work and individual skills and abilities. Rewards and Acknowledgement for exemplary contributions of employees shall also be considered. This will encourage employees to strive and give more to the organization.

2. Superintendents, Managers, Administrators, etc. of respective government agencies shall give support to employees by encouraging employees to strive for their

2275



# **SCHOOL OF GRADUATE STUDIES**

professional growth individually and to promote the benefits of adaptability and flexibility in the workplace that benefits their yearning for career advancement.

3. For the aspiring government employees, they must consider continuous selfimprovement and development to fit the current set up of the government workplace. Opportunities for promotion will only come by if you continue to pursue higher education, skills and abilities.

4. The proposed training for organizational productivity is shared to the government agencies in Laguna so the officials, department heads and section chiefs can share this to the rank and file workers.

5. Similar researches can be conducted, but this time by the respondents, being the government employees in Laguna so as to see another angle to this issue.

57



# SCHOOL OF GRADUATE STUDIES

Achim, N. (2019) employee career decision making: The influence of salary and benefits,

work environment and job security, Retrieved from:

https://www.researchgate.net/publication/340095221\_EMPLOYEE\_CAREER\_D

ECISION\_MAKING\_THE\_INFLUENCE\_OF\_SALARY\_AND\_BENEFITS\_W

ORK\_ENVIRONMENT\_AND\_JOB\_SECURITY

Agarwal, S. and Adjirackor, T. (2016) impact of teamwork on organizational productivity in some selected basic schools in the accra metropolitan assembly, Retrieved from:

https://www.researchgate.net/publication/308891682\_IMPACT\_OF\_TEAMWOR K\_ON\_ORGANIZATIONAL\_PRODUCTIVITY\_IN\_SOME\_SELECTED\_BAS IC\_SCHOOLS\_IN\_THE\_ACCRA\_METROPOLITAN\_ASSEMBLY

Ahmed, K.A., Sharif, N. and Ahmad, N. (2017) Factors Influencing Students' Career Choices: Empirical Evidence from Business Students, Retrieved from: https://ibimapublishing.com/articles/JSAR/2017/718849/718849.pdf

Ames, H. (2019) Purposive sampling in a qualitative evidence synthesis: a workedexample from a synthesis on parental perceptions of vaccination communication,Retrieved from:

https://bmcmedresmethodol.biomedcentral.com/articles/10.1186/s12874-019-0665-4



## **SCHOOL OF GRADUATE STUDIES**

Announcement PH Staff (2020) Pros and Cons of Working For the Philippine

Government. Retrieved from: https://announcement.ph/pros-and-cons-of-

working-in-the-philippine-government/

Atli, A. (2016) The Effects of Trait-factor Theory Based Career Counseling Sessions on the Level of Career Maturity and Indecision of High School Students, Retrieved from: https://eric.ed.gov/?id=EJ1110743

Bakotić, D. (2016) Relationship between job satisfaction and organisational

performance, Retrieved from: https://www.tandfonline.com/loi/rero20

- Cabahug-Fugoso, G.L. (2019) A Philippine Setting: Work Motivation of Employees and Motivational Strategy Evaluation In an Industrial Establishment, Retrieved from: https://doi.org/10.35974/isc.v7i1.2093
- Choi, C. (2019) How to Support Employee Growth and Professional Development, Retrieved from: https://www.glassdoor.com/employers/blog/support-professionaldevelopment/
- Cholbi, M. (2018) The Desire for Work as an Adaptive Preference, Retrieved from: https://www.researchgate.net/publication/326378772\_The\_Desire\_For\_Work\_As

\_An\_Adaptive\_Preference

Creswell, J. (2018) Fifth Edition: Research Design Qualitative, Quantitative and Mixed Methods Approaches, Retrieved from: https://us.sagepub.com/en-

us/nam/research-design/book255675#contents

Gift, R. (2020) Examining the influence of motivation on organizational productivity in Bayelsa state private hospitals, Retrieved from:

2278



## **SCHOOL OF GRADUATE STUDIES**

https://www.researchgate.net/publication/343749655\_Examining\_the\_influence\_ of\_motivation\_on\_organizational\_productivity\_in\_Bayelsa\_state\_private\_hospital s

Global Candidate Preferences Survey (2018) How We Want To Work: What Employers Need To Know About Candidate Work Model Preferences, Retrieved from: https://www.manpowergroup.co.uk/the-word-on-work/howwewanttowork/

Hanaysha, J.R. (2018) Employee Motivation and its Role in Improving the Productivity and Organizational Commitment at Higher Education Institutions, Retrieved from:

https://www.researchgate.net/publication/326043679\_Employee\_Motivation\_and \_its\_Role\_in\_Improving\_the\_Productivity\_and\_Organizational\_Commitment\_at\_ Higher\_Education\_Institutions

Heathfield, S. (2020) Culture: Your Environment for People at Work, Retrieved from: https://www.thebalancecareers.com/culture-your-environment-for-people-atwork-1918809

Hedge, J. and Rineer, J. (2017) Improving Career Development Opportunities Through Rigorous Career Pathways Research, Retrieved from: https://www.rti.org/rtipress-publication/improving-career-development

Hernandez, B. (2015) What Motivates the Filipino Employee?, Retrieved from:

http://blog.avail.at/what-motivates-the-filipino-employee/

Indeed.com (2021) 6 Important Workplace Adaptability Skills, Retrieved from:

https://www.indeed.com/career-advice/career-development/adaptability-skills

60



## **SCHOOL OF GRADUATE STUDIES**

Indriasari, I and Setyorini, N. (2018) The impact of work passion on work performance:

the moderating role of P-O fit and meaningfulness of work, Retrieved from:

https://www.researchgate.net/publication/329148782\_The\_impact\_of\_work\_passi

on\_on\_work\_performance\_the\_moderating\_role\_of\_P-

 $O\_fit\_and\_meaningfulness\_of\_work$ 

Javed, T. (2018) impact of employee ownership on an organizational productivity:A mediating role of psychological ownership, Retrieved from:

https://www.researchgate.net/publication/331327428

Kwon, J.E. (2019) Work Volition and Career Adaptability as Predictors of Employability: Examining a Moderated Mediating Process, Retrieved from: https://www.mdpi.com/2071-1050/11/24/7089

Lewis, J.(2019) Nature of Work vs. Level of Work, Retrieved from:

https://smallbusiness.chron.com/nature-work-vs-level-work-33710.html

Mohamed, M. S et. al. (2019) The Mediation Effect of Innovation on the Relationship Between Creativity and Organizational Productivity: An Empirical Study Within Public Sector Organizations in the UAE, Retrieved from:

 $https://www.researchgate.net/publication/332254733\_The\_Mediation\_Effect\_of\_I$ 

 $nnovation\_on\_the\_Relationship\_Between\_Creativity\_and\_Organizational\_Produc$ 

tivity\_An\_Empirical\_Study\_Within\_Public\_Sector\_Organizations\_in\_the\_UAE

Najam-us-Sahar, J. (2016) Impact of Personality Type on Job Productivity, Retrieved

from:



## SCHOOL OF GRADUATE STUDIES

62

https://www.researchgate.net/publication/307084962\_Impact\_of\_Personality\_Typ

e\_on\_Job\_Productivity

Nielsen, K. (2017) Workplace resources to improve both employee well-being and

performance: A systematic review and meta-analysis, Retrieved from:

https://www.tandfonline.com/doi/full/10.1080/02678373.2017.1304463

Niza, C. (2017) What do employees really want? Preference-performance

inconsistencies regarding work incentives, Retrieved from:

https://doi.org/10.5465/ambpp.2015.12116abstract

Nyamwange, J. (2016) Influence of Student's Interest on Career Choice among First Year University Students in Public and Private Universities in Kisii County, Kenya, Retrieved from: https://eric.ed.gov/?id=EJ1092415

Nystrom, M. (2018) Understanding the Four Personality Types in the Workplace, Retrieved from: https://blog.o2employmentservices.com/understanding-the-fourpersonality-types-in-the-workplace

Official Gazette of the Government of the Philippines (1989) An Act Establishing a Code of Conduct and Ethical Standards for Public Officials and Employees, Retrieved

from: https://www.officialgazette.gov.ph/1989/02/20/republic-act-no-06713/

opensourcedworkplace.com (2019) Importance of Workplace Adaptability and

Flexibility, Retrieved from:

https://www.opensourcedworkplace.com/news/importance-of-workplaceadaptability-and-flexibility



## SCHOOL OF GRADUATE STUDIES

Purposeful sampling for qualitative data collection and analysis in mixed method

implementation research, Retrieved from:

https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4012002/

Poh, M. (2017) 5 Characteristics of a Positive Work Environment, Retrieved from:

https://www.hongkiat.com/blog/positive-working-environment/

Rahiman, H. and Kodikal, R. (2017) Impact of Employee Work Related Attitudes on Job Performance, Retrieved from:

https://www.researchgate.net/publication/315334971\_Impact\_of\_Employee\_Wor

k\_Related\_Attitudes\_on\_Job\_Performance

Riggs, D. (2017) Professional and Personal Growth, Retrieved from:

https://www.neha.org/sites/default/files/jeh/JEH4.17-Pres-Professional-and-

Personal-Growth.pdf

Shorten, A. and Smith, J. (2017) Mixed methods research: expanding the evidence base,

Retrieved from: https://ebn.bmj.com/content/20/3/74

Subramanian, K. (2017) Employee Contribution, Empowerment and Organizational

Results, Retrieved from:

 $https://www.researchgate.net/publication/318055319\_Employee\_Contribution\_E$ 

mpowerment\_and\_Organizational\_Results

Tarver, E. (2021) Interpersonal Skills, Retrieved from:

https://www.investopedia.com/terms/i/interpersonal-skills.asp



## **SCHOOL OF GRADUATE STUDIES**

Torabia, F and El-Den, J. (2017) The impact of Knowledge Management on

Organizational Productivity: A Case Study on Koosar Bank of Iran, Retrieved

from: https://www.sciencedirect.com/science/article/pii/S1877050917329277

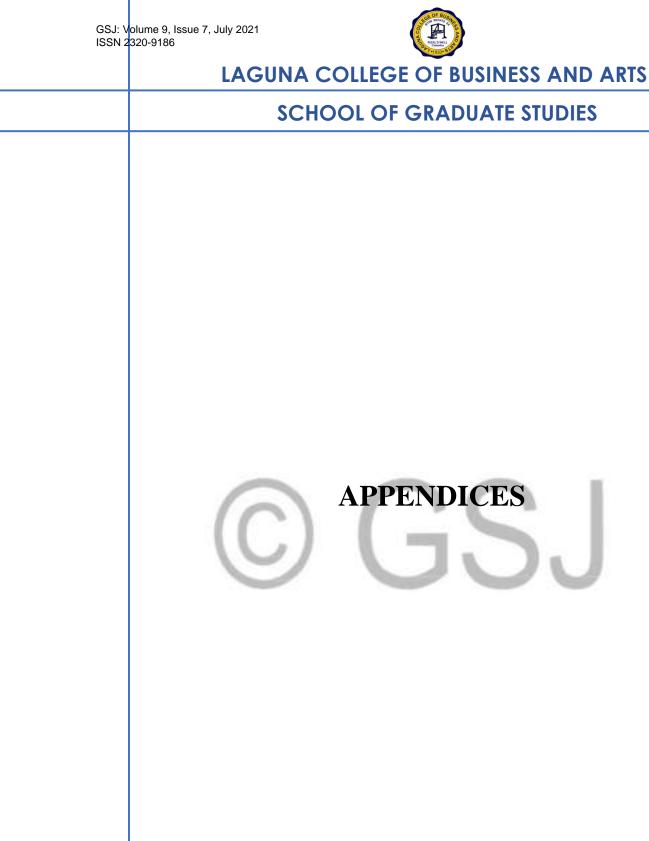
Wiswall, M. and Zafar, B (2017) Preference for the Workplace, Investment in Human

Capital, and Gender, Retrieved from:

https://academic.oup.com/qje/articleabstract/133/1/457/4095201?redirectedFrom= fulltext

Yunus, A.R. (2018) Integrated Personality Profiling Framework Using Traits and Factors Theory for Malaysian HLI Enrolment: A New Approach, Retrieved from: https://www.researchgate.net/publication/324647955\_Integrated\_Personality\_Prof iling\_Framework\_Using\_Traits\_and\_Factors\_Theory\_for\_Malaysian\_HLI\_Enrol ment\_A\_New\_Approach

Zainudin, Z., Lee, W. and Nor, A. (2020) The Relationship of Holland Theory in Career
Decision Making: A Systematic Review of Literature, Retrieved from:
https://www.researchgate.net/publication/344337010\_THE\_RELATIONSHIP\_O
F\_HOLLAND\_THEORY\_IN\_CAREER\_DECISION\_MAKING\_A\_SYSTEMA
TIC REVIEW OF LITERATURE



2284



### SCHOOL OF GRADUATE STUDIES

66

2285

# Appendix A SURVEY VALIDATION SHEET April 20, 2021 MELCHOR A. VILLAPANDO, LPT, MAED, CSASS School Statistician Laguna College of Business and Arts Calamba City, Laguna Dear Sir: I am a graduate school student of Laguna College of Business and Arts taking up Master in Management Major in Public Administration and currently working on my study entitled "The Influence of Career Choice to Government Employees' Work Preference in Laguna". With your expertise, I am humbly asking your permission to validate the attached survey instrument for the study using the attached rating tool. I am looking forward to hearing that my request would merit your positive response regarding this matter. Thank you very much. Respectfully yours. AUBREY MHAE L DE CASTRO Researcher Noted: DR. MARILYN L. BAYSA Thesis Adviser usje DR. MA. LORENA M. TAGALA Dean, School of Graduate Studies GSJ© 2021



## **SCHOOL OF GRADUATE STUDIES**

| OUPPT   | ONNAIRE VALIDATION SHEET                                |
|---|---|
| QUESTI  | ONNAIRE VALIDATION SHEET                                |
| Name of Validator:  | MELCHOR A. VILLAPANDO                                   |
| Highest Educational Attainment:<br>Position Held:   | MAEd<br>SCHOOL STATISTICIAN/ DTE PROGRAM                |
|   | CHAIRPERSON   |
| Field of Specialization:<br>Signature:  | MATHEMATICS Q   |
| Directions:   |   |
|   | ttached research paradigm, Statement of the Problem, an |
| research instrument for validation.   |   |
|   |   |
|   |   |
|   |   |
| $\sim$  | $\sim$  |
| emarks/Recommendation:  |   |
| verall Rating:<br>Please check (/) appropriate ratin  | g.  |
| Verall Rating:<br>Please check (/) appropriate ratin<br>_/_Approved to be used as presented                                     |   |
| Verall Rating:<br>Please check (/) appropriate ratin<br>_/Approved to be used as presented<br>Approved to be used with revision | as as indicated.  |
| Verall Rating:<br>Please check (/) appropriate ratin<br>_/_Approved to be used as presented                                     | as as indicated.  |
| Verall Rating:<br>Please check (/) appropriate ratin<br>_/Approved to be used as presented<br>Approved to be used with revision | as as indicated.  |
| Verall Rating:<br>Please check (/) appropriate ratin<br>_/Approved to be used as presented<br>Approved to be used with revision | as as indicated.  |
| Verall Rating:<br>Please check (/) appropriate ratin<br>_/Approved to be used as presented<br>Approved to be used with revision | as as indicated.  |
| Verall Rating:<br>Please check (/) appropriate ratin<br>_/Approved to be used as presented<br>Approved to be used with revision | as as indicated.  |
| Verall Rating:<br>Please check (/) appropriate ratin<br>_/Approved to be used as presented<br>Approved to be used with revision | as as indicated.  |
| Verall Rating:<br>Please check (/) appropriate ratin<br>_/Approved to be used as presented<br>Approved to be used with revision | as as indicated.  |



### **SCHOOL OF GRADUATE STUDIES**

March 13, 2021

#### RAMIR R. LARINO, PhD

Graduate School Professor Laguna College of Business and Arts Calamba City

Dear Sir:

I am a graduate school student of Laguna College of Business and Arts taking up Master in Management Major in Public Administration and currently working on my study entitled "The Influence of Career Choice to Government Employees' Work Preference in Laguna".

With your expertise, I am humbly asking your permission to validate the attached survey instrument for the study using the attached rating tool.

I am looking forward to hearing that my request would merit your positive response regarding this matter. Thank you very much.

Respectfully yours, -

AUBREY MHAE L DE CASTRO

Researcher

Noted:

DR. MARILYN L. BAYSA

Thesis Adviser

(ueje

DR. MA. LORENA M. TAGALA Dean, School of Graduate Studies



## SCHOOL OF GRADUATE STUDIES

69

| QUESTI   | ONNAIRE VALIDATION SHEET   |
|--|--|
| research instrument for validation.  | RAMIR DEL ROSARIO LARINO<br>DOCTOR OF PUBLIC ADMINISTRATION<br>LABORATORY HEAD, SGS & COLLEGE<br>PROFESSOR<br>STATISTICS                         |
| 1 - Not Covered<br>2 - Inadequate Value Item<br>3 - Adequate Value Item<br>4 - Very Adequate Value Ite                                       | em   |
|  | tions in the survey instrument? If yes, then you need to test its<br>bach Test (consult a statistician for this).<br>ixed method (quali/quanti)? |
| Overall Rating:<br>Please check (/) appropriate<br>Approved to be used as pres<br>Approved to be used with re<br>Disapproved, the researcher | sented   |
|  | GSJ© 2021<br>Iobalscientificjournal.com  |



### SCHOOL OF GRADUATE STUDIES

April 15, 2021

#### CARMELA CAGAS -BUENDIA, CPA

Commercial and Admin Head Primewater Infrastructure Corporation Santa Cruz Laguna

Dear Ma'am:

I am a graduate school student of Laguna College of Business and Arts taking up Master in Management Major in Public Administration and currently working on my study entitled "The Influence of Career Choice to Government Employees' Work Preference in Laguna".

With your expertise, I am humbly asking your permission to validate the attached survey instrument for the study using the attached rating tool.

I am looking forward to hearing that my request would merit your positive response regarding this matter. Thank you very much.

Respectfully yours, -

DE CASTRO AUBREY MH/

Researcher

Noted:

DR. MARILYN L. BAYSA Thesis Adviser

usse.

DR. MA. LORENA M. TAGALA Dean, School of Graduate Studies



## **SCHOOL OF GRADUATE STUDIES**

#### QUESTIONNAIRE VALIDATION SHEET

Name of Validator: Highest Educational Attainment: Position Held: Field of Specialization: Signature: CARMELA CAGAS - BUENDIA, CPA BS IN ACCOUNTANCY FINANCE SECTION CHIEF ACCOUNTING

Directions:

Refer to the research title, attached research paradigm, Statement of the Problem, and research instrument for validation.

Remarks/Recommendation: Approved.

Overall Rating:

Please check (/) appropriate rating.

/ Approved to be used as presented

\_ Approved to be used with revisions as indicated.

Disapproved, the researcher must make another questionnaire



## SCHOOL OF GRADUATE STUDIES

### Appendix B

### SURVEY QUESTIONNAIRE

Name: Years in service: Age: Gender:

#### SURVEY INSTRUMENT

Direction: Please indicate your assessment and put a check ( $\sqrt{}$ ) on the extent of influence of career choice on government employees' work preference using the scales below: 4 - Great Extent (GE) 3 - High Extent (HE) 2 - Moderate Extent (ME) 1 - Least Extent

(LE)

| Personality Type   |    |    |    |    |
|--|----|----|----|----|
| Indicators   | 4  | 3  | 2  | 1  |
| Career choice influences government employees' work preference             | GE | HE | ME | LE |
| as it:   |    |    |    |    |
| 1. lets employees explore with different ways of doing things based on     |    |    |    |    |
| own perception and sensitivity to others' feelings and emotions.           |    |    |    |    |
| 2. enables employees to apply their own insight in doing their work.       |    |    |    |    |
| 3. develops the employees natural abilities to do tasks to meet the        |    |    |    |    |
| workplace standards.   |    |    |    |    |
| 4. uses the employees ability to make decisions and judgement fairly.      | 10 | 10 |    |    |
| 5. demands to perform work based on his or her own standards.              |    | 1  |    |    |
| Work Environment   |    |    |    |    |
| Indicators   | 4  | 3  | 2  | 1  |
| Career choice influences government employees' work preference             | GE | HE | ME | LE |
| as it:   |    |    |    |    |
| 1. provides the employees with a safe and peaceful workplace.              |    |    |    |    |
| 2. prioritizes employees' workplace climate change, adaptability and       |    |    |    |    |
| resiliency.  |    |    |    |    |
| 3. provides employees all the resources (equipment, tools, supplies)       |    |    |    |    |
| needed to do his or her job.   |    |    |    |    |
| 4. allows employees to have comfortable and undisturbed free time to       |    |    |    |    |
| be able to rest.   |    |    |    |    |
| 5. considers organization's way of recognizing/ giving rewards, benefits,  |    |    |    |    |
| and incentives.  |    |    |    |    |
| Core Competencies  |    |    |    |    |
| Indicators   | 4  | 3  | 2  | 1  |
| Career choice influences government employees' work preference             | GE | HE | ME | LE |
| as it:   |    |    |    |    |
| 1. enables employees to improve his or her skills.                         |    |    |    |    |
| 2. provides equal opportunities for training, seminars and programs for    |    |    |    |    |
| personal development and improvement to employees.                         |    |    |    |    |
| 3. enables the employees to acquire specialized knowledge, skills, habits, |    |    |    |    |
| and values.  |    |    |    |    |



## **SCHOOL OF GRADUATE STUDIES**

| 4. allows employees to apply his or her skills and abilities in the workplace.        |    |    |    |    |
|---|----|----|----|----|
| 5. enables the employees to acquire more opportunities to be used for job efficiency. |    |    |    |    |
| Organizational Productivity   |    |    |    |    |
| Indicators  | 4  | 3  | 2  | 1  |
| Career choice influences government employees' work preference                        | GE | HE | ME | LE |
| as it:  |    |    |    |    |
| 1. sets reasonable and realistic targets that leads to short-term motivation          |    |    |    |    |
| and long - term vision.   |    |    |    |    |
| 2. gives fairly divided workload based on employees' designation and                  |    |    |    |    |
| pay.  |    |    |    |    |
| 3. encourages the employees to submit reports and other necessary                     |    |    |    |    |
| materials before the deadline.  |    |    |    |    |
| 4. motivates the employees to have open and honest communication in                   |    |    |    |    |
| the workplace.  |    |    |    |    |
| 5. provides sufficient manpower to ensure work is done efficiently.                   |    |    |    |    |





## **SCHOOL OF GRADUATE STUDIES**

### Appendix C

### **INTERVIEW GUIDE QUESTIONS**

1. How important is the realization of career choice in relation to work preference

towards productivity of your organization?

2. How does your career choice influence your work preference?

3. What are the emerging issues and challenges that hamper the realization of the

influence of career choice among government employees?

4. What do you do to improve organizational productivity?





## COLOOL OF CRADUATE STUDIES

| Α   | ppendix D  |
|---|--|
| REQUEST LETTE   | R TO CONDUCT SURVEY  |
| April 7, 2021   |  |
| LERMA ELCA - MARCELO, PhD.                            |  |
| General Manager<br>Santa Cruz - Laguna Water District |  |
| Santa Cruz, Laguna                                    |  |
| Dear Ma'am:   |  |
| conducting my research entitled "The Influence        | lege of Business and Arts (LCBA) and currently<br>the of Career Choice to Government Employees'<br>ment of the requirements for the degree Master in |
|   | permission to allow me to conduct survey and<br>your experience, expertise and knowledge in<br>ice and organizational productivity.                  |
|   | be treated with strict confidentiality and shall be<br>anticipate with gratitude your favorable approval   |
| Thank you and God bless.                              |  |
| Sincerely, Anhav                                      | Approved   |
| AUBREY MHAE DC. ANGELES<br>Researcher                 | LERMA ELCA - MARCELO<br>General Manager  |
| Noted:  |  |
| metazer   |  |
| DR. MARILYN L. BAYSA                                  |  |
| Thesis Adviset  |  |
| DR. MA. LORPNA M. TAGALA                              |  |
| Dean, School of Graduate Studies                      |  |
|   |  |
|   |  |

2294



### **SCHOOL OF GRADUATE STUDIES**

March 03 , 2021

HON. ROBERTO B. RIVERA Judge Municipal Trial Court Victoria, Laguna

Dear Sir:

I am a graduate school student of Laguna College of Business and Arts (LCBA) and currently conducting my research entitled "The Influence of Career Choice to Government Employees' Work Preference in Laguna" in partial fulfillment of the requirements for the degree Master in Management Major in Public Administration.

In line with this, I would like to ask your permission to allow me to conduct survey and interviews to you and your employees as to your experience, expertise and knowledge in government service in relation to work preference and organizational productivity.

I assure you that the information gathered shall be treated with strict confidentiality and shall be used exclusively for the purpose of this study. I anticipate with gratitude your favorable approval of this request

Thank you and God bless.

Sincerely,

AUBREY MHAE DC. ANGELES Researcher

Noted:

DR. MARILYN L. BAYSA Thesis Adviser

usse DR. MA LORENA M. TAGALA Dean, School of Graduate Studies

Approved: HON. ROBERTO B. RIVERA Judge

2295



### **SCHOOL OF GRADUATE STUDIES**

April 15, 2021

#### MELOGRACE SENOSIN - BALOTE

Branch Manager Primewater Santa Cruz Laguna

Dear Ma'am:

I am a graduate school student of Laguna College of Business and Arts (LCBA) and currently conducting my research entitled "The Influence of Career Choice to Government Employees" Work Preference in Laguna" in partial fulfillment of the requirements for the degree Master in Management Major in Public Administration.

In line with this, I would like to ask your permission to allow me to conduct survey and interviews to your employees as to their experience, expertise and knowledge in government service in relation to work preference and organizational productivity.

I assure you that the information gathered shall be treated with strict confidentiality and shall be used exclusively for the purpose of this study. I anticipate with gratitude your favorable approval of this request

Thank you and God bless.

Sincerely,

AUBREY MHAE DC. ANGELES Researcher

Noted:

DR. MARILYN L. BAYSA Thesis Adviset

DR. MQ. LORENA M. TAGALA Dean, School of Graduate Studies

Approved: MELOGRACE SENOSIN-BALOTE Branch Manager



## **SCHOOL OF GRADUATE STUDIES**

### Appendix E

### **CRONBACH'S ALPHA TEST RESULT**

#### Scale: PERSONALITY TYPE

#### **Reliability Statistics**

| .961             | .961             | 5          |
|------------------|------------------|------------|
| Crombach's Alpha | Items            | N of Items |
|                  | Standardfured    |            |
|                  | Based on         |            |
|                  | Citorbach's Alph |            |

#### **Item-Total Statistics**

|     | Scale Mean if | Scale Variance of | Corructed Jurn-   | Squared Multiple | Cronhash's Alpha  |
|-----|---------------|-------------------|-------------------|------------------|-------------------|
|     | Inem Defened  | Bern Defeted      | Total Correlation | Correlation      | Tif Trent Delated |
| PTI | 41.10         | 18,211            | .960              | 14               | .052              |
| PT1 | 41.20         | 15.511            | .856              | 14               | .956              |
| ET3 | 41.00         | 16,222            | .742              |                  | .960              |
| PT4 | 41.30         | 16,456            | .626              |                  | .965              |
| 212 | 41.20         | 15.733            | ,797              | 1.               | 958               |

#### Scale: WORK ENVIRONMENT

#### **Reliability Statistics**

| .708             | 794              | 5          |
|------------------|------------------|------------|
| Croobach's Alpha | Items            | N of Items |
|                  | Standardized     |            |
|                  | Basat on         |            |
|                  | Cronbach's Alpha |            |

#### **Item-Total Statistics**

| 1020-110<br> | Stude Mean if<br>Item Dulesed | Scale Variance if<br>Bern Defeted | Corrected Item-<br>Total Correlation | Squared Multiple<br>Correlation | Cronhach's Alpha<br>if hem Deleted |
|--------------|-------------------------------|-----------------------------------|--------------------------------------|---------------------------------|------------------------------------|
| WEI          | 12.40                         | 7.156                             | .342                                 | .555                            | .832                               |
| WE2          | 12.70                         | 7.567                             | .422                                 | .423                            | .803                               |
| WEF          | 12.80                         | 5.956                             | .634                                 | .870                            | .741                               |
| WE4          | 12.70                         | 5.913                             | .645                                 | .890                            | .757                               |
| WEF.         | 12.60                         | 5,822                             | .738                                 | .686                            | .707                               |

#### Scale: CORE COMPETENCIES

**Reliability Statistics** 



## **SCHOOL OF GRADUATE STUDIES**

| Crosbuch's Alpha<br>Based on<br>Standard and |                          |
|--|--------------------------|
| Items  | N of Items               |
| .896   | 5                        |
|  | Based on<br>Standardized |

#### **Item-Total Statistics**

|     | Scale Moan if<br>Item Deleted | Scale Variance if<br>Item Defeted | Corrected Item-<br>Total Correlation | Squared Multiple<br>Correlation | Cronbach's Alpha<br>if Item Deleted |
|-----|-------------------------------|-----------------------------------|--------------------------------------|---------------------------------|-------------------------------------|
| CCI | 12,70                         | 6.678                             | .\$73                                | .811                            | .834                                |
| CC2 | 13.10                         | 6.322                             | .636                                 | .663                            | .890                                |
| CCE | 13.10                         | 6.322                             | .812                                 | .734                            | .844                                |
| CC4 | 12,70                         | 8.011                             | .460                                 | .610                            | .917                                |
| CCS | 12.80                         | 6.622                             | .934                                 | .897                            | .823                                |

#### Scale: Organizational Productivity

#### **Reliability Statistics**

| 956              | .952             | 5          |
|------------------|------------------|------------|
| Cronhach's Alpha | Introv.          | N of Items |
|                  | Standardized     |            |
|                  | Bassod on        |            |
|                  | Cronbuch's Alphy | 6          |

#### **Item-Total Statistics**

|     | Scale Mean if<br>Item Deleted | Scale Variance if<br>Item Deleted | Corrected Itera-<br>Total Correlation | Squared Multiple<br>Correlation | Crosbach's Alpha<br>if Item Deleted |
|-----|-------------------------------|-----------------------------------|---------------------------------------|---------------------------------|-------------------------------------|
| OP1 | 41.20                         | 15,511                            | .836                                  |                                 | ,956                                |
| 012 | 41.00                         | 16.000                            | \$05                                  |                                 | 958                                 |
| 011 | 41.00                         | 16.000                            | .805                                  |                                 | .958                                |
| OP4 | 41.10                         | 15.211                            | _960                                  |                                 | .952                                |
| 015 | 41.20                         | 15,511                            | .856                                  | -                               | .956                                |



## SCHOOL OF GRADUATE STUDIES

Appendix F

#### **VERBATIM TRANSCRIPTION**

#### **Rank and File Employee 1**

## Question 1: How important is the realization of career choice in relation to work preference towards productivity of your organization?

Answer: "It may be true that sometimes your work preference...example being government employee...does or does not meet the standards of your career choice...example is if you are a graduate of HRM or any course far from the job offered by the government...and vice versa. Factors to be considered when choosing your work preference should be your working environment, know the skills you have to be able to use and eventually develop to be productive and what values and interests you want to express/impart through your work to come up with best results, aside of course from the security of tenure. Private companies cannot guarantee the stability of their businesses due to close competition among them unlike working from the government as a permanent employee...only retirement can separate you from your job. If you have none of the above considerations and perspective, might as well prefer a different path that best interest you cause you will not be productive if you're not interested in your job."

#### Question 2: How does your career choice influence your work preference ?

Answer: "I took up B.S. Agriculture major in Animal Science...undergraduate...and I end up working at the Department of Environment and Natural Resources not by choice but by the needs. For 23 years in government service, I have learned to love my work environment as well as my workmates. From being a computer encoder, I am now assigned in the inspection and monitoring of the different projects in Laguna that the DENR have issued an Environmental Compliance Certificate (ECC). Workload have increased but I have never been promoted since I am an undergraduate. Sometimes I feel like I can do managerial jobs better that my boss if only I have gotten my diploma and that's where frustrations come but at the end of the day I see to it that I have contributed something important to our environment and the organization and be thankful that I can provide for the needs of my family."

# Question 3: What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees?

Answer: "Aside from the competition as regards to the educational attainment (as being one of the considerations for promotion), I can also say that the "Connection System" (Palakasan/Backer) can hamper one's motivation as well as the realization of one's career choice"

2299



## **SCHOOL OF GRADUATE STUDIES**

### Question 4: What do you do to improve organizational productivity?

Answer: "I cooperate, participate and never gets tired of acquiring additional knowledge (through research, reading and attending webinars) to be productive and contribute to the organization. I have learned to love my job because it gives me a purpose."

#### **Rank and File Employee 2**

# Question 1: How important is the realization of career choice in relation to work preference towards productivity of your organization?

Answer: "It is very important as our service deals with water. If one realize how their current choice of career affects how and what they want in their workplace, it obviously also affects their productivity. Specially of their work preference, most importantly their needs are not met. In the serving the public, organizational productivity is crucial as it also has direct effect in the public...as I said...our service deals with water..."

#### **Question 2: How does your career choice influence your work preference?**

Answer: "I have learned that in my choice of career, I should have patience with customer and a good listener, knowledge with the services we offer, should have knowledge with core value of the company and team player."

# Question 3: What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees?

Answer: "The number one issue in working for government agencies is the working for the security of tenure only and not because he or she loves the work. Also, one challenge is the lack of manpower but cannot add due to limitations from government standards"

#### Question 4: What do you do to improve organizational productivity?

Answer: "What I do...every end of the day to improve organizational productivity is to talk to my colleagues and brainstorm based on the day to day problems encountered."

#### **Rank and File Employee 3**

## Question 1: How important is the realization of career choice in relation to work preference towards productivity of your organization?

Answer: "Well...yes I think it is very important. I think it will help you grow and find the right resources for your growth in the career path you are taking. I mean...see... if you know exactly what you want, you will have the motivation to do things. And if your workplace does not give the resources to work effectively then...ikaw mismo...you yourself will not work effectively."



## SCHOOL OF GRADUATE STUDIES

### Question 2: How does your career choice influence your work preference ?

Answer: "My career choice influence my work preference as it encourages to focus on one career path and encourages intentional growth on those aspects...factors that you have mentioned. Kasi as per personality type...workplace does not really fulfill at nag ffit in doon sa ating personality...we are actually the ones who changes our personality...rather...our attitude in the workplace. But the others, you know... the work environment, core competencies and organizational productivity...it is essential to the workplace. To the agency and employees growth."

# Question 3: What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees?

Answer: "The need to be a permanent employee. Usually, career path is neglected just because you need to avail the immediate position available to have permanent employee privileges."

#### Question 4: What do you do to improve organizational productivity?

Answer: "I Attend training and focus on career growth."

### **Rank and File Employee 4**

# Question 1: How important is the realization of career choice in relation to work preference towards productivity of your organization?

Answer: "Importante yun...As a government employee we are provided hindi man ang pinakamaganda or matitibay na resources pero sapat. Ngayon ang Kailangan nalang sa trabaho ay... may pagkakaisa...mag-sshare ng alam, puwedeng magtanungan...para maimprove ang trabaho. Kapag may nagtanong na kasamahan , I-share ang kaalaman. Bukod sa trabaho mo kapag may alam ka pang iba sa trabaho mo, gawin mo."

#### **Question 2: How does your career choice influence your work preference?**

Answer: "Gusto ko tapos agad ang trabaho ko, kaya minsan naguuwi ako ng trabaho sa bahay. Gusto ko din maayos ang trabaho ko kaya humihingi ako ng tulong sa ka-opisina ko...kaya humihingi ako ng tulong...pinapacheck ko. Kasi di'ba di mo naman nakikita ang mali mo, kaya kailangan ipapakita mo sa iba. Itong mga maliliit na bagay na ito...it will improve your skills and abilities at work, it will also strengthen your relationship with your co-workers. Pag okay kayong lahat sa trabaho, okay din ang output sa trabaho."

# Question 3: What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees?

Answer: "Kontento na kasi sila sa mga natatanggap at way of living nila. Wala na pating time...imbis na magaral pa...e may edad na at pamilya...siguro kung bata pa ako. Ayan,

82



## **SCHOOL OF GRADUATE STUDIES**

lalo na pag tapos na sa pagaaral ang mga anak. Hindi na magiisip para mangarap ng mas mataas na position. Nung napapasok ako sa korte parang gusto ko mag-law, kaya lang tinamad na ko kasi may edad nako...at tapos na sa pag-aaral ang anak ko. Gusto ko din tapusin ang Engineering Course ko noon, kase Engineering talaga ako. Nanghinayang ako kasi di ako nagtapos."

### Question 4: What do you do to improve organizational productivity?

Answer: "Iniisip ko maaapektuhan kasi yung IPCR [Individual Performance Commitment and Review] namin, pag may isang naging unsatisfactory lahat kami madadamay. Ako kasi ganito ugali ko...kaya ako naguuwi ng trabaho...kahit sabihin ng boss ko na sa susunod na gawin...ako rin naman ang maaapektuhan. Kasi sakin hinihingi ng abogado yung TSN. Para marelax na isip ko, wala na ko iintindihin na trabaho...tapusin nalang. In a way, naaapektuhan din ang mga katrabaho ko, kasi if they see that if we finish our tasks agad...may time to do something else. That is why it affects our organizational productivity"

#### Rank and File Employee 5

# Question 1: How important is the realization of career choice in relation to work preference towards productivity of your organization?

Answer: "It is very important since you choose your career, you are working faithfully and you love what you are doing. You can share all the knowledge that you have that will help in the productivity of organization you can give the best that you can do without hesitation."

### **Question 2: How does your career choice influence your work preference ?**

Answer: "In terms of Personality Type, It influences my work preference by doing all my work and finish them right away. I did not waste my time and did not stop until my work are finished.

In terms of Work Environment, It influences my work environment like if you are surrounded by good people in your work place, you found yourself working diligently and enthusiastically. You found yourself improving more for the benefit of the whole office. You became an influencer or a role model that your co-employees are taking your path.

In terms of Core Competencies, To enable improve my work, I consulted and look for different references that will help me do my job better. Like for example, before the trial, I make sure that I am familiar with the information and statements of the witness so that I can translate them abruptly. I study all the supposed trial so that I will not surprise and I am ready during the trial.

All of those factors affects the organizational productivity, because it needs to be met. It does not need to cater individual wants but what employees need in general. But if those are not met, we cannot do our jobs properly."



## SCHOOL OF GRADUATE STUDIES

# Question 3: What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees?

Answer: "Nowadays, the qualifications in a higher position requires much higher education, not just only a college graduate but a masteral degree or graduate studies, but since we are contented to what we have received because the earnings are enough to sustain the needs and necessity of their families the were not aspire to a higher education for more of them did not want an additional responsibility they don't want to shoulder added burden to their lives."

#### **Question 4: What do you do to improve organizational productivity?**

Answer: "To improve the organizational productivity, I must improve first myself and set as an example to my co-employees. I will do my job better and putting all the necessary efforts in improving the same. I willingly share my knowledge every time they seek my help. I will be selfless and try my best to teach and help them in doing their work. So that my co-employees will do the same."

### **Department/Section Head 1**

Question 1: How important is the realization of career choice in relation to work preference towards productivity of your organization?

Answer: "It is very important in the process of job matching. Employees working on their preferred environment results in high productivity. But it doesn't apply to all. Working on their comfort zones doesn't always mean productivity."

#### **Question 2: How does your career choice influence your work preference?**

Answer: "It doesn't limit my career choice since I still prefer a career that is not routinary and challenging."

# Question 3: What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees?

Answer: "Working as a government employee was actually routinary depending on your appointment/ designation. Not all expectations were met specially in terms of seminar since government offices are limited on their approved budget. Government offices are also constrained by other governing laws implemented by other government agencies like Civil Service Commission and Commission on Audit."

### Question 4: What do you do to improve organizational productivity?

2303



## SCHOOL OF GRADUATE STUDIES

Answer: "Laying out the organizations goals and future plans may improve organizational productivity. Understanding the organization's current status and future plans may help. Also, educating employees that their efforts will contribute to that plan may have a great impact on the employees."

#### **Department/Section Head 2**

# Question 1: How important is the realization of career choice in relation to work preference towards productivity of your organization?

Answer: "As a Clerk of Court, I think it is indeed important to realize that your career choice highly influences your work preference. In that sense, if work terms and work factors is met as expected from your line of job, the productivity of the organization you are in will become high. As I have mentioned, in my position in work, necessary tools are provided by the Supreme Court. By simply having all the tools necessary to do work, work is done with no excuse. Now, if we do not have those tools, employees will not be able to do their jobs properly. Another is with the work environment, if it does not fit the nature of our job, then it will be hard to do our jobs efficiently."

### Question 2: How does your career choice influence your work preference?

Answer: "Well...Being a Clerk of Court...I am obliged to lead my team to become productive. I also encourage them to give suggestions in terms of how we can be more productive in the workplace. It is what I aspire to do that is why I studied Law, as it is an everyday learning with my co-workers and every court trial is different and it makes me constantly improve and develop myself."

# Question 3: What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees?

Answer: "In a government workplace set up, it is kind of the place where you see yourself retiring. It is considered as the most stable job in this country if you are already a permanent employee. That makes government employee not look on new job opportunities that actually fits their personality or their dreams."

### Question 4: What do you do to improve organizational productivity?

Answer: "To be productive, I never forget to remind myself and my co-workers that our salary comes from people's taxes and in serving the public there is the R.A. number 6713. There it is said that we should be professional and we should commit to public interest. Being productive is one that will prove we are doing both."



## SCHOOL OF GRADUATE STUDIES

#### **Department/Section Head 3**

## Question 1: How important is the realization of career choice in relation to work preference towards productivity of your organization?

Answer: "I think it is important...alam mo kasi 'pag alam mo yun mga gusto at kailangan mo sa trabaho para magawa mo ito...mas mabilis mo ito magagawa or matatapos...not only that...if your needs are given by the workplace...makakapagtrabaho ka ng maayos and for sure...you will provide better outputs."

#### **Question 2: How does your career choice influence your work preference?**

Answer: "Sa personality type, I think di kasi siya masyado pina priority...if you want a job, ikaw ang mag aadjust...and your personality will be changed... no not change naman...it will be improved by your work...but dun sa other three...it is essential na kung ano yung trabaho mo ma-iprovide ng agency or ng company mo yoong mga kinakailangan mo...to finish your work with diligence. Sa work environment oh...you need a clean physical workplace at yun namang mga kasamahan mo...mas makakapagtrabaho kayo ng maayos if magkakasundo kayo. Sa core competencies...siyempre to catch up with the present trend to do your work...uhm...fastly kumbaga...siyempre need ang seminars at trainings. Yung productivity it will come naman if the other three is met"

# Question 3: What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees?

Answer: "Most of the time kasi...workers have the mindset na troublesome pa mag strive sa mas mataas na position or takot sila mag explore...while they can...you know pwede pa sila mas umunlad if they will think about their career choice or plans..."

#### Question 4: What do you do to improve organizational productivity?

Answer: "Well...ganito kasi yun...first of all you need to work hard for others to work hard also...bakit?...kasi you set an example...then after working hard...you give them and yourself some form of reward. Like, if the work is finished early...pwedeng you give them time to rest more diba? We make a balance between being objective at subjective eh... we are humans not robots..."

#### **Department/Section Head 4**

# Question 1: How important is the realization of career choice in relation to work preference towards productivity of your organization?

Answer: "I think it is very important. In between the career choice and work preference, you will also realize where or what you really want to work at. You know, you will be more productive as an individual if you love what you are doing."

86



## SCHOOL OF GRADUATE STUDIES

Answer: "I think it is the other way around kasi...in the first place you should think and know what you want to be diba?...pagkatapos you will choose your career.But if it is the other way around, ofcourse yung career mo ngayon will need the skills that may or may not be present sayo ngayon so with that you will need some kind of training...in personality naman...I think it is the attitude that you need a changing not the personality...maybe there's some kind of effect...diba minsan you have a job that when your peers ask you...ano trabaho mo?...and when you answer they will say...ay talaga? Di bagay sa personality mo...or something like that...Maybe if you are in a job that lets you be creative...like if you are an artist you can apply that...but in admin works it is your skills that matter. Uhmmm...sa work environment naman the most important thing is that it is the right environment to do your job properly...you need to be comfortable ofcourse and yung mga gamit na kailangan dapat kumpleto. Then yung sa organizational productivity....sa government kasi there are certain schedules and deadlines from other governing agencies...like Civil Service or maybe BIR...DBM...so employees are encouraged na mag submit before those deadlines. And I have read your questionnaire....uhhm....I saw something about manpower...that is also needed..."

# Question 3: What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees?

Answer: "You know...I think the issue is...in this country...majority your job chooses you, you do not choose your job...dinidiktahan tayo ng society on what we should aim for...sa government siguro I have a lot of subordinates...their course sa college do not align...they get the opportunity to have a job and provide for the family...while that is a problem you know...uhhmm...because at the end of the day diba sabi ko...if dimo mahal ang job mo di ka magiging masaya di ka magiging productive"

#### Question 4: What do you do to improve organizational productivity?

Answer: "Me?...Uhhm...I make sure na we have enough resources...and the workplace environment is proper for my subordinates..."

#### **Department/Section Head 5**

# Question 1: How important is the realization of career choice in relation to work preference towards productivity of your organization?

Answer: "Yes it is important. Those have direct effect on the productivity of an organization. One should be parallel with the other."

#### Question 2: How does your career choice influence your work preference?

Answer: "It does influence my work preferences. It will provide us the push to provide better accomplishments"



## **SCHOOL OF GRADUATE STUDIES**

# Question 3: What are the emerging issues and challenges that hamper the realization of the influence of career choice among government employees?

Answer: "Government employees, generally have their career because of their needs and the stable nature of the job"

#### **Question 4: What do you do to improve organizational productivity?**

Answer: "By simply giving the employees all the necessities and the support they need"





## SCHOOL OF GRADUATE STUDIES

### AUBREY MHAE IGNACIO - DE CASTRO

| Institution :  | PrimeWater Infrastructure Corporation |  |
|----------------|---------------------------------------|--|
| Address :      | Santa Cruz, Laguna                    |  |
| Home Address:  | #32 S.L. Rebong St. Brgy. Nanhaya,    |  |
|                | Victoria - Laguna                     |  |
| Mobile no. :   | 09083650993                           |  |
| Email Address: | amhaedecastro56@gmail.com             |  |



### SUMMARY

A passionate, empathetic, and service oriented worker who is always ready to impart knowledge and learn more from others.

### **EXPERIENCE HIGHLIGHTS**

| Nature of Work/Position         | Inclusive Years           | Company/Agency            |
|---------------------------------|---------------------------|---------------------------|
| Account Officer                 | January 2020 - June 2021  | PrimeWater Infrastructure |
|                                 |                           | Corp.                     |
| Secretary - A                   | October to December 2019  | Santa Cruz Water District |
| Administrative Services<br>Aide | January to September 2019 | Santa Cruz Water District |
| Administrative Assistant        | March to December 2018    | Santa Cruz Water District |

### EDUCATION

#### Master in Management major in Public Administration

Laguna College of Business and Arts - Calamba City (2021)

#### **Bachelor of Science in Tourism Management**

Philippine Women's University - Santa Cruz, Laguna (2017)

#### Secondary Education

Missionari Della Fede Community High School - Victoria, Laguna (2013)

#### **Elementary Education**

Missionari Della Fede Community Learning Center - Victoria, Laguna (2009)



## SCHOOL OF GRADUATE STUDIES

### **PROFESSIONAL GROWTH ACTIVITIES**

| Date                    | Title of                            | Venue  | Type of                          |
|-------------------------|-------------------------------------|--|----------------------------------|
| Date                    | Seminar/Workshop/Conference         | venue  | Participation                    |
| April 29, 2020          | Receiving And Responding To         | Online Tesda   | Participant                      |
| April 29, 2020          | Workplace Communication             | Onnie Tesua  |                                  |
|                         | Integrity, Transparency, And        | Royal Blooms   |                                  |
| October 24, 2019        | Accountability In Public            | Hotel  | Participant                      |
|                         | Service Seminar (Itaps)             | Hotel  |                                  |
| L 1 4 2010              |                                     | Royal Blooms   | Participant                      |
| July 4, 2019            | Completed Staff Work                | Hotel  |                                  |
|                         |                                     |  |                                  |
| April 2, 2019           | Internal Quality Audit -            | Saint Mary's   | Participant                      |
| -                       | Workshop                            | Montessori School  |                                  |
| Optober $4,2018$        | Risk Management Training -          | Santa Cruz Water Derticiper  | Dortiginant                      |
| October 4, 2018         | Workshop District                   |  | Farticipant                      |
| October 2, 2018         | Iso 9001:2015 Awareness             | Santa Cruz Water   | er Dortiginant                   |
| October 5, 2018         | Training - Workshop                 | District   | Participant                      |
|                         |                                     | San Antonio de   |                                  |
| August 1 to December 1, |                                     | Padua College  | Participant                      |
| 2017                    | Basic Stenography                   | Foundation of Pila,  |                                  |
|                         |                                     | Laguna, Inc.   |                                  |
| •                       | Workshop<br>Iso 9001:2015 Awareness | District<br>Santa Cruz Water<br>District<br>San Antonio de<br>Padua College<br>Foundation of Pila, | Particip<br>Particip<br>Particip |

### EXAMINATIONS TAKEN/PROFESSIONAL LICENSES

| Examination                     | Rating | Date of Examination |
|---------------------------------|--------|---------------------|
| Honor Graduate Eligibility      | NA     | March 31, 2017      |
| Civil Service Eligibility -     | 81.7   | March 12, 2017      |
| Professional                    |        |                     |
| Civil Service Eligibility - Sub | 81.1   | October 23, 2016    |
| Professional                    |        |                     |

### **PROFESSIONAL REFERENCES**

**MS. KATRINA EUNICE M. ENCARNATION** Human Resources PrimeWater Infrastructure Corp. Tel. No. 049 501 - 1953

#### HON. ROBERTO B. RIVERA

Presiding Judge Municipal Trial Court - Victoria Laguna Mobile No. 09201363222

## AUBREY MHAE I. DE CASTRO

2309